

CURRICULUM VITAE

Dr Jan Christof Recker

CURRENT AFFILIATION

Tenured Professor of Management and Information Systems

Inaugural Woolworths Chair of Retail Innovation

Alexander-von-Humboldt Fellow

School of Management, QUT Business School

Queensland University of Technology

CORRESPONDENCE

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PHILOSOPHY AND VISION

I believe in rigorous research conducted on relevant topics, to promote organizational as well as individual progression to a better future. My personal aspiration is to achieve excellence on all levels of life, be it on a personal level or regarding academic research, teaching and service.

My aim is to contribute to understanding how the appropriate provision of information can assist organizations and individuals in analysing and (re-) designing organizational and technical work. My focus is on understanding how new information technology and better designed processes can lead to business innovations, sustainable outcomes and improve the work practices of employees.

AWARDS AND HONOURS (CHRONOLOGICALLY)

- Recipient of a **2014 Vice Chancellor's Award for Excellence**, for exceptional sustained contributions to the university in Innovative and Creative Practices.
- Recipient of a **2013 Vice Chancellor's Performance Team Award**, for outstanding contributions to the university in Productive and Sustainable Partnerships (together with T. Kohlborn).
- Recipient of a **2013 Outstanding HDR Supervision Practice Award** for outstanding performance in doctoral student supervision in the Faculty of Science & Engineering.
- Appointee as **Guest Professor** at the International School of Software, Wuhan University, Wuhan, China.
- Recipient of a **2010 Vice-Chancellor's Performance Team Award** for outstanding contributions to the university in consulting and service engagement (together with M. La Rosa, W. Bandara, T. Kohlborn).
- Recipient of a **2009 Vice-Chancellor's Performance Award** for outstanding contributions in research.
- Recipient of a **2009 LEX Performance Improvement Award** for the Most Improved Unit by Student Evaluation.
- Recipient of the **QUT Outstanding Doctoral Thesis Award 2008** (only two medals awarded across all faculties).
- Recipient of the **2008 LEX Performance Teaching Award** for Best Teaching Overall by Student Evaluation, Semester 2, 2008.
- Runner-Up to the **ICIS 2008 ACM SIGMIS Doctoral Dissertation Award**.
- Recipient of the **ACPHIS Information Systems Doctoral Thesis Award 2008** for the best Information systems thesis within Australasia.
- Recipient of a **Research Capacity Building Award**.
- Recipient of the **BearingPoint-Award 2005** for the best European post-graduate thesis in the field of conceptual modeling.
- Recipient of the **Mercer-AlumniUM-Master-Award 2004** for one of three best Master graduations of the academic year in the Faculty of Business at the University of Muenster, Germany (out of 567 graduates).

TERTIARY EDUCATION

- 11-2005 to 04-2008 **PhD Studies, Information Systems**, Queensland University of Technology Brisbane, Australia.
Dissertation topic: *Understanding Continuance of Process Modelling Grammars*.
Advisors:
Prof. Michael Rosemann, PhD (Queensland University of Technology)
Prof. Marlon Dumas, PhD (University of Estonia)
Prof. Peter Green, PhD (The University of Queensland)
- 11-2004 **Master of Science, Information Systems**, Westfaelische Wilhelms-Universitaet Muenster, Germany.
Grade average 1.3; scale from 1.0 (best) to 5.0 (worst).
- 07-2004 **Bachelor of Science, Information Systems**, Westfaelische Wilhelms-Universitaet Muenster, Germany.
Grade average 2.0; scale from 1.0 (best) to 5.0 (worst).
- 07-2003 to 11-2003 Exchange studies, Master of Information Technology, Queensland University of Technology Brisbane, Australia

EMPLOYMENT RECORD

RELEVANT ACADEMIC POSITIONS

- | | |
|--------------------------------|---|
| 07-2016 to present (full time) | <p>Tenured Professor in the School of Management, QUT Business School, Queensland University of Technology Brisbane Australia</p> <p>Duties</p> <ul style="list-style-type: none">▪ Acquisition and conduct of research projects.▪ Doctoral Research Supervision▪ Unit development, coordination and lecturing▪ Provision of research and corporate education to retail organizations▪ Mentoring and development of early career academics and post-doctoral researchers |
| 04-2012 to 06-2016 (full time) | <p>Tenured Professor for Information Systems and Retail Innovation, Faculty of Science and Engineering, Queensland University of Technology Brisbane Australia</p> <p>Duties</p> <ul style="list-style-type: none">▪ Acquisition and conduct of research projects.▪ Doctoral Research Supervision▪ Unit development, coordination and lecturing▪ Director, Higher Degree Research Program▪ Provision of research and corporate education to retail organizations▪ Mentoring and development of early career academics and post-doctoral researchers |

Dr Jan Christof Recker

- 08-2010 to 03-2012 (full time) Tenured Associate Professor for Information Systems, Faculty of Science and Engineering, Queensland University of Technology Brisbane Australia
- Duties**
- Unit coordination, lecturing and tutoring.
 - Acquisition and conduct of research projects.
 - Academic Director for Corporate Professional Education and Consultancy.
 - Leader of the Business Process Management Research Group (10+ academic staff, 20+ HDR students)
- 10-2010 to 11-2010 (full time) Invited Visiting Research Fellow, Sauder School of Business, University of British Columbia Vancouver B.C.
- Duties**
- Collaborative research
 - Exploration and preparation of collaborative research projects with QUT
- 06-2008 to 07-2010 (full time) Senior Lecturer, Information Systems Discipline, Faculty of Science and Technology, Queensland University of Technology Brisbane Australia
- Duties**
- Unit coordination, lecturing and tutoring.
 - Acquisition and conduct of research projects.
 - Head of the Corporate Professional Education executive education program.
- 06-2007 to 09-2007 (full time) Visiting Research Scholar at Howe School of Technology Management, Stevens Institute of Technology Hoboken, New Jersey, United States
- Duties**

Dr Jan Christof Recker

- Research assistant in ARC Linkage Project *Modelling in the Large* (AUD \$230,000)
- Exploration and preparation of collaborative research projects with QUT
- Development and conduct of industry executive education programs on business process management

01-2005 to 05-2008 (part time)

Research Assistant, Faculty of Information Technology, Queensland University of Technology Brisbane, Australia

Duties

- Research assistant in ARC Discovery Project Next Generation Reference Models (AU\$282k)
- Research assistant in ARC Linkage Project *Modelling in the Large* (AU\$230k)
- Research fellow in Link with Industry Scheme Research Project with SAP Modelling Configurable Business Processes (AU\$128.5k)
- Research assistant in ARC Discovery Project Ontologically-based Evaluation, Comparison and Engineering of Integrated Process Modelling Techniques (AU\$206k)
- Chief administration officer for QUT ARIS Server for Business Process Management courses (2005-2007)
- Teaching assistant for various courses, including ITB298, ITN298, ITN252, ITN253, ITN248, ITB240 etc.
- Co-developer and instructor of Continuing Professional Education programs on business process management and modeling

04-2002 to 12-2004 (part time)

Research Assistant, Department of Information Systems, Westfaelische Wilhelms-Universitaet Muenster, Germany

Duties

- Research assistant in German Aerospace Center and Federal Ministry of Education and Research funded research project Management of Knowledge about Customers in Service Companies (MW-KiD). Fields of activity: Conceptual design, software development, management information systems
- Various research project support in the fields of Management Information Systems, Supply Chain Management, IT Service Management, Retail Information Systems, Knowledge Management, Method Development, Data Management
- Co-authoring of working papers of the Department of Information Systems
- Student Thesis Supervisor in Seminars on Information Modeling

09-2001 to 03-2002 (part time)

Teaching Assistant, Department of Mathematics and Computer Science, Westfaelische Wilhelms-Universitaet Muenster, Germany

Duties

- Preparation, organization and execution of the tutorial accompanying the lecture "Introduction to computer science". Introduction of programming languages including TScheme and Java
- Marking of student assignments and final exams

RECORD OF RESEARCH GRANTS

2016-2018	ARC Discovery Grant: <i>A Theory of Innovation Systems</i> (AU\$380k) with M. Rosemann and A. Dreiling
2015-2017	ARC Discovery Grant: <i>Developing a Theory of Green Information Systems</i> (AU\$396k)
2015-2017	Industry-funded research project: <i>Woolworths Chair of Retail Innovation</i> (AU\$600k)
2013-2015	ARC Discovery Grant: <i>Ontological Foundations of Process Modeling</i> (AU\$234k) with M. Indulska and P. Green
2012-2014	Industry-funded Chair: <i>Woolworths Chair of Retail Innovation</i> (\$AU1mio)
2012-2014	ARC Discovery ECR Award: <i>Designing Process Models for Decision-Making</i> (AU\$375k)
2011-2013	ARC Linkage Grant: <i>Facilitating Business Process Standardisation and Reuse</i> (AU\$210k) with M. La Rosa, M. Rosemann and A. ter Hofstede
2011-2013	Industry-funded research project: <i>Business Transformation Management</i> (AU\$375k) funded by SAP AG with M. Rosemann
2010-2012	Research Fellowship from the Alexander-von-Humboldt Foundation: <i>Designing Process Models for Communication</i> (AU\$55k)
2010-2012	LCAIS Research Fellowship: <i>Green IT Transformations</i> (AU\$45k)
2010-2011	Industry-funded research project: <i>A Process Improvement Methodology</i> (AU\$34k) funded by Woolworths Corporate with M. Rosemann and M. Indulska

RECORD OF RESEARCH OUTCOMES

Since my commencement as academic staff (2008) I have consistently ranked in the top 50 IS researchers as measured by publications in the AIS "Senior Scholars Basket of Six" (ranking available at <https://myvisionresearch.com>) The total population of AIS-registered researchers is about 9000, which puts my research output into the top 0.6%. I am currently ranked #14 worldwide (as of February 2016). I continue to be Australia's highest ranked IS scholar in terms of research output in the top journals, ever since commencement of the ranking. Various other research performance studies in Information Systems (e.g., Dean et al. MISQ 2011) suggest that I rank well above the top 1% of IS scholars a) worldwide, b) for North-American schools only, or c) in Asia (Lin and Gregor PAJAIS 2009).

My Google Scholar citation count is above 5500, my h-index is 40 and my i10-index is 108 (current August 2016).

PUBLISHED SCHOLARLY BOOKS

1. Mertens, W., Pugliese, A., Recker, J. (2016): Quantitative Data Analysis: A Companion for Accounting and Information Systems Research. Springer, Heidelberg, Germany. **(authored)**.
2. Recker, J. (2012): Scientific Research in Information Systems: A Beginners Guide. Springer, Heidelberg, Germany. **(authored)**.
3. Recker, J. (2011): Evaluations of Process Modeling Grammars: Ontological, Qualitative and Quantitative Analyses Using the Example of BPMN. Lecture Notes in Business Information Processing, Volume 71. Springer, Heidelberg, Germany **(authored)**.

PUBLISHED EDITED BOOKS AND PROCEEDINGS

4. Motahari, H., Recker, J., Weidlich, M. (2015): Business Process Management – 13th International Conference (BPM 2015). Lecture Notes in Computer Science, Volume 9253. Springer, Innsbruck, Austria. **(edited)**.
5. vom Brocke, J., Seidel, S., Recker, J. (2012): Green Business Process Management – Towards the Sustainable Enterprise. Springer, Heidelberg, Germany **(edited)**.
6. Mutschler, B., Recker, J., Wieringa, R. (2012): 3rd International Workshop on Empirical Research in Business Process Management (ER-BPM 2012). In M. La Rosa, P. Soffer (eds.): BPM 2012 International Workshops, Tallin, Estonia, September 3, 2012, Revised Selected Papers. Lecture Notes in Business Information Processing, Volume 132. Springer, Tallin, Estonia **(edited)**.

7. Mutschler, B., Recker, J., Wieringa, R. (2011): 2nd International Workshop on Empirical Research in Business Process Management (ER-BPM 2011). In F. Daniel, K. Barkaoui, S. Dustdar: BPM 2011 International Workshops, Clermont-Ferrand, France, August 29, 2011, Revised Selected Papers Lecture Notes in Business Information Processing, Volume 99. Springer, Clermont-Ferrand, France (**edited**).
8. Mutschler, B., Recker, J., Wieringa, R. (2010): CAiSE 2010 Workshop ER-POIS. Proceedings of the 1st International Workshop on Empirical Research in Process-Oriented Information Systems. CEUR Workshop Proceedings, Volume 603. CEUR-WS-.org, Hammamet, Tunisia, June 8, 2010 (**edited**).
9. Mutschler, B., Recker, J., Wieringa, R. (2009): 1st International Workshop on Empirical Research in Business Process Management (ER-BPM 2009). In S. Rinderle-Ma, S. W. Sadiq, and F. Leymann (eds.): Business Process Management Workshops 2009. Lecture Notes in Business Information Processing, Volume 43. Springer, Ulm, Germany, 7 September 2009 (**edited**).

PUBLISHED REFEREED JOURNAL ARTICLES

10. Lange, M., Mendling, J., Recker, J. (forthcoming): An Empirical Analysis of the Factors and Measures of Enterprise Architecture Management Success. *European Journal of Information Systems*, accepted for publication.
11. Kummer, T.-F., Recker, J., Bick, M. (forthcoming): Technology-induced anxiety: Manifestations, cultural influences, and its effect on the adoption of sensor-based technology in German and Australian hospitals. *Information & Management*, accepted for publication.
12. Mertens, W., Recker, J., Kohlborn, T., Kummer, T.-F. (forthcoming): A Framework for the Study of Positive Deviance at Work. *Deviant Behavior*, accepted for publication.
13. Alter, S., Recker, J. (forthcoming): "Using a Work System Perspective to Expand BPM Use Cases for Research". *Journal of Information Technology Theory and Application*, accepted for publication.
14. Patroni, J., von Briel, F., Recker, J. (forthcoming): How can Enterprise Social Media use facilitate innovation? An exploratory study in the retail industry. *IEEE IT Professional*, accepted for publication.

15. Figl, K., Recker, J. (2016): Process Innovation as Creative Problem-Solving: An Experimental Study of Textual Descriptions and Diagrams. *Information & Management*, Vol. 53, No. 6, pp. 767-786.
16. Recker, J., Lekse, D. (2016): A Field Study of Spatial Preferences in Enterprise Microblogging. *Journal of Information Technology*, Vol. 31, No. 2, pp. 115-129.
17. Kummer, T.-F., Recker, J., Mendling, J. (2016): Enhancing Understandability of Process Models Through Cultural-dependent Color Adjustments. *Decision Support Systems*, Vol. 87, pp. 1-12.
18. Nolte, A., Bernhard, E., Recker, J., Pittke, F., Mendling, J. (2016): Repeated Use of Process Models: The Impact of Artifact, Technological and Individual Factors. *Decision Support Systems*, Vol. 88, pp. 98-111.
19. Santoro, F., Anastassiou, M., Recker, J., Rosemann, M. (2016): The Quest for Organizational Flexibility: Driving Changes in Business Processes Through the Identification of Relevant Context. *Business Process Management Journal*, Vol. 22, No. 4, pp. 763-790.
20. Recker, J. (2016): Reasoning about Discontinuance of Information System Use. *Journal of Information Technology Theory and Application*, Vol. 17, No. 1, pp. 41-66.
21. Recker, J., Malsbender, A., Kohlborn, T. (2016): Learning how to Effectively Use Enterprise Social Networks as Innovation Platforms. *IT Professional*, Vol. 18, No. 2, pp. 42-49.
22. Mertens, W., Recker, J., Kummer, T.-F., Kohlborn, T., Viaene, S. (2016): Constructive Deviance as a Driver for Performance in Retail. *Journal of Retailing and Consumer Services*, Vol. 30, pp. 193-203.
23. Figl, K., Recker, J. (2016): Exploring Cognitive Style and Task-specific Preferences for Process Representations. *Requirements Engineering*, Vol 21, No. 1, pp. 63-85.
24. Recker, J., Mendling, J. (2016): The State-of-the-Art of Business Process Management Research as Published in the BPM conference: Recommendations for Progressing the Field. *Business & Information Systems Engineering*, Vol. 58, No 2, pp. 55-72.
25. Hjalmarsson, A., Recker, J., Rosemann, M., Lind, M. (2015): Understanding the Behavior of Workshop Facilitators in Systems Analysis and Design Projects: Developing Theory from Process Modeling Projects. *Communications of the Association for Information Systems*, Vol. 36. No. 22, pp. 421-447.

26. La Rosa, M., Dumas, M., Ekanyake, C., Garcia-Banuelos, L., Recker, J., ter Hofstede, A. (2015): Detecting Approximate Clones in Business Process Model Repositories. *Information Systems*, Vol. 49, pp. 102-125.
27. Recker, J. (2014): Suggestions for the Next Wave of BPM Research: Strengthening the Theoretical Core and Exploring the Protective Belt. *Journal of Information Technology Theory and Application*, Vol. 15, No. 2, pp. 5-20.
28. Zhu, X., Recker, J., Zhu, G., Santoro, F. (2014): Exploring Location-Dependency in Process Modeling. *Business Process Management Journal*, Vol. 20, No. 6, pp. 794-815.
29. vom Brocke, J., Schmiedel, T., Recker, J., Trkman, P., Mertens, W., Viaene, S. (2014): Ten Principles of Good Business Process Management. *Business Process Management Journal*, Vol. 20, No. 4, pp. 530-548.
30. Recker, J., Reijers, H. A., van de Wouw, S. G. (2014): Process Model Comprehension: The Effects of Cognitive Abilities, Learning Styles and Strategy. *Communications of the Association for Information Systems*, Vol. 34, No. 9, pp. 199-222.
31. Schmiedel, T., vom Brocke, J., Recker, J. (2014): Development and Validation of an Instrument to Measure Organizational Cultures' Support of Business Process Management. *Information & Management*, Vol. 51, No. 1, pp.43-56.
32. Seidel, S., Recker, J., vom Brocke, J. (2013): Sensemaking and Sustainable Practicing: Functional Affordances of Information Systems in Green Transformations. *Management Information Systems Quarterly*, Vol. 37, No. 4, pp. 1275-1299.
33. Recker, J. (2013): Empirical Investigation of the Usefulness of Gateway Constructs in Process Models. *European Journal of Information Systems*, Vol. 22, No. 6, pp. 673-689.
34. Poelmans, S., Reijers, H. A., Recker, J. (2013): Investigating the Success of Business Process Management Systems. *Information Technology & Management*, Vol. 14, No. 4, pp. 295-314.
35. Conforti, R., La Rosa, M., Fortino, G., ter Hofstede, A., Recker, J., Adams, M.: Real-Time Risk Monitoring in Business Processes: A Sensor-based Approach. *Journal of Systems and Software*, Vol. 86, No. 11, pp. 2939-2965.
36. Recker, J., Mendling, J., Hahn, C. (2013): How Collaborative Technology Supports Cognitive Processes in Collaborative Process Modeling: A Capabilities-Gains-Outcome Model. *Information Systems*, Vol. 38, No. 8, pp. 1031-1045.
37. Schmiedel, T., vom Brocke, J., Recker, J. (2013): Which Cultural Values Matter to Business Process Management? Results from a Global Delphi Study. *Business Process Management Journal*, Vol. 19, No. 2, pp. 292-317.

38. Figl, K., Recker, J., Mendling, J. (2013): A Study on the Effects of Routing Symbol Design on Process Model Comprehension. *Decision Support Systems*, Vol. 54, No. 2, pp. 1104-1119.
39. Lange, M., Mendling, J., Recker, J. (2012): Measuring the Realization of Benefits from Enterprise Architecture Management. *Journal of Enterprise Architecture*, Vol. 8, No. 2, pp. 30-44.
40. Mendling, J., Strembeck, M., Recker, J. (2012): Factors of Process Model Comprehension – Findings from a Series of Experiments. *Decision Support Systems*, Vol. 53, No.1, pp. 195-206.
41. Recker, J., Safrudin, N., Rosemann, M. (2012): How Novices Design Business Processes. *Information Systems*, Vol 37, No. 6, pp. 557-573.
42. Indulska, M., Hovorka, D., Recker, J. (2012): Quantitative Approaches to Content Analysis: Identifying Conceptual Drift Across Publication Outlets. *European Journal of Information Systems*, Vol. 21, No. 1, pp. 49-69.
43. Recker, J., Alter, S. (2012): Using the Work System Method with Undergraduate Information System Students. *Journal of Information Technology Education: Innovations in Practice*, Vol. 11, pp. 1-24.
44. Recker, J. (2012): Modeling with Tools is Easier, Believe Me” – The Effects of Tool Functionality on Modeling Grammar Usage Beliefs. *Information Systems*, Vol. 37, No. 3, pp. 213-226.
45. Recker, J., La Rosa, M. (2012): Understanding User Differences in Open-Source Workflow Management System Usage Intentions. *Information Systems*, Vol. 37, No. 3, pp. 200-212.
46. Green, P., Rosemann, M., Indulska, M., Recker, J. (2011): Complementary Use of Modeling Grammars. *Scandinavian Journal of Information Systems*, Vol. 23, No. 1, pp. 59-86.
47. Brown, R., Recker, J. (2011): Using Virtual Worlds for Collaborative Business Process Modeling. *Business Process Management Journal*, Vol. 17, No. 3, pp. 546-564.
48. Recker, J., Dreiling A. (2011): The Effects of Content Presentation Format and User Characteristics on Novice Developers Understanding of Process Models. *Communications of the Association for Information Systems*, Vol. 28, No. 6, pp. 65-84.
49. Recker, J., Rosemann, M., Green, P., Indulska, M. (2011): Do Ontological Deficiencies in Modeling Grammars Matter? *Management Information Systems Quarterly*, Vol. 35, No. 1, pp. 57-79.

50. Recker, J., Rosemann, M. (2010): A Measurement Instrument for Process Modeling Research: Development, Test and Procedural Model. *Scandinavian Journal of Information Systems*, Vol. 22, No. 2, pp. 3-30.
51. Recker, J., Indulska, M., Rosemann, M., Green, P. (2010): The Ontological Deficiencies of Process Modeling in Practice. *European Journal of Information Systems*, Vol. 19, No. 5, pp. 501-525.
52. Recker, J. (2010): Explaining Usage of Process Modeling Grammars: Comparing Three Theoretical Models in the Study of Two Grammars. *Information & Management*, Vol. 47, No. 5-6, pp. 316-324.
53. Mendling, J., Recker, J., Reijers, H. A. (2010): On the Usage of Labels and Icons in Business Process Modeling. *International Journal of Information System Modeling and Design*, Vol. 1, No. 2, pp. 40-58.
54. vom Brocke, J., Recker, J., Mendling, J. (2010): Value-oriented Process Modeling: Integrating Financial Perspectives into Business Process Re-design. *Business Process Management Journal*, Vol. 16, No. 2, pp. 333-356.
55. Rosemann, M., Recker, J., Vessey, I. (2010): An Examination of IS Conference Reviewing Practices. *Communications of the Association for Information Systems*, Vol. 26, No. 15, pp. 287-304.
56. Recker, J. (2010): Continued Use of Process Modeling Grammars: The Impact of Individual Difference Factors. *European Journal of Information Systems*, Vol. 19, No. 1, pp. 76-92.
57. Recker, J., Rosemann, M. (2010): The Measurement of Perceived Ontological Deficiencies of Conceptual Modeling Grammars. *Data & Knowledge Engineering*, Vol. 69, No. 5, pp. 516-532.
58. Mendling, J., Reijers, H. A., Recker, J. (2010): Activity Labeling in Process Modeling: Empirical Insights and Recommendations. *Information Systems*, Vol. 35, No. 4, pp. 467-482.
59. Recker, J. (2010): Opportunities and Constraints: The Current Struggle with BPMN. *Business Process Management Journal*, Vol. 16, No. 1, pp. 181-201.
60. Rosemann, M., Recker, J., Green, P., Indulska, M. (2009): Using Ontology for the Representational Analysis of Process Modeling Techniques. *International Journal of Business Process Integration and Management*, Vol. 4, No. 4, pp. 251-265.

61. Recker, J., Rosemann, M. (2009): Teaching Business Process Modeling: Experiences and Recommendations. *Communications of the Association for Information Systems*, Vol. 25, No. 32, pp. 379-394.
62. Recker, J., Rosemann, M., Indulska, M., Green, P. (2009): Business Process Modeling: A Comparative Analysis. *Journal of the Association for Information Systems*, Vol. 10, No. 4, pp. 333-363.
63. Recker, J., Niehaves, B. (2008): Epistemological Perspectives on Ontology-based Theories for Conceptual Modeling. *Applied Ontology*, Vol. 3, No. 1-2, pp. 111-130.
64. Guenther, C., Rinderle-Ma, S., Reichert, M., van der Aalst, W. M. P., Recker, J. (2008): Using Process Mining to Learn from Process Changes in Evolutionary Systems. *International Journal of Business Process Integration and Management*, Vol. 3, No. 1, pp. 61-78.
65. Rosemann, M., Recker, J., Flender, C. (2008): Contextualization of Business Processes. *International Journal of Business Process Integration and Management*, Vol. 3, No. 1, pp. 47-60.
66. Recker, J., Rosemann, M., Krogstie, J. (2007): Ontology- versus Pattern-based Evaluation of Process Modeling Languages: A Comparison. *Communications of the Association for Information Systems*, Vol. 20, No. 48, pp. 774-799.
67. Recker, J. (2007): A Socio-Pragmatic Constructionist Framework for Understanding Quality in Process Modelling. *Australasian Journal of Information Systems*, Vol. 14, No. 2, pp. 43-63.
68. Recker, J., Indulska, M. (2007): An Ontology-Based Evaluation of Process Modeling with Petri Nets. *Journal of Interoperability in Business Information Systems*, Vol. 2, No. 1, pp. 45-64.

PUBLISHED EDITORIALY REVIEWED JOURNAL ARTICLES

69. Seidel, S., Recker, J., Pimmer, C., vom Brocke, J. (2014): IT-enabled Sustainability Transformation – the Case of SAP [Teaching Case]. *Communications of the Association for Information Systems*, Vol. 35, No. 1, pp. 1-17.
70. Mendling, J., Recker, J., Wolf, J (2012): Collaboration Features in current BPM Tools. *EMISA Forum*, Vol. 32, No. 1, pp. 48-65.
71. Bandara, W., Chand, D., Chircu, A., Hintringer, S., Karagiannis, D., van Rensburg, A., Recker, J., Usoff, C., Welke, R. (2010): Business Process Management Education in

Academia: Status, Challenges and Recommendations. Communications of the Association for Information Systems, Vol. 27, No. 41, pp. 743-776.

72. Recker, J., Young, R., Darroch, F., Marshall, P., McKay, J. (2009): ACIS 2007 Panel Report: Lack of Relevance in IS Research. Communications of the Association for Information Systems, Vol. 24, No. 18, pp. 303-314.

SELECTED JOURNAL ARTICLES CURRENTLY UNDER REVIEW

- R1. Burton-Jones, A., Recker, J., Indulska, M., Green, P., Weber, R.: Assessing Representation Theory with a Framework for Success and Failure. MIS Quarterly, under 3rd round review.
- R2. Recker, J., Green, P.: A Theory of Faithful Use of Conceptual Model Combinations. Journal of the Association for Information Systems, under 2nd round review.
- R3. Loeser, F., Recker, J., vom Brocke, J., Molla, A., Zarnekow, R.: How IT Executives Create Organizational Benefits by Translating Environmental Strategies into Green IS Initiatives: Empirical Insights and a Catalogue of Measures. Information Systems Journal, under 5th round review.
- R4. Pentland, B., Recker, J., Wyner, G.: Affordance networks: Integrating actions, actors and artifacts in organizational routines. Academy of Management Discoveries, under 2nd round review.
- R5. von Briel, F., Davidsson, P., Recker, J.: Digital Technologies as External Enablers of Hardware Start-ups: Theorizing Mechanisms by Process Stages. Entrepreneurship Theory and Practice, under 2nd round review.
- R6. von Briel, F., Recker, J.: How an Innovative Organization Failed Its Attempt to Implement an Online Open-Innovation Community. MISQ Executive, conditional accept.

PUBLISHED PAPERS IN CONFERENCE PROCEEDINGS

73. Baskerville, R., Pries-Heje, J., Recker, J. (2016): Principles for Re-Designing Information Systems for Environmental Sustainability. Accepted for publication in: Proceedings of the World Information Technology Forum 2016. Springer, San Jose, Costa Rica.
74. Recker, J. (2016): Toward A Design Theory for Green Information Systems. In: Proceedings of the 49th Hawaiian International Conference on Systems Sciences. IEEE, Kuauai, Hawaii, pp. 4474-4483.
75. von Briel, F., Recker, J. (2016): The Dual Nature of Information Systems in Enabling a New Wave of Hardware Ventures. In: Proceedings of the 49th Hawaiian International Conference on Systems Sciences. IEEE, Kuauai, Hawaii, pp. 1820-1829.
76. Pentland, B., Recker, J., Wyner, G. (2015): A Thermometer for Interdependence: Exploring Patterns of Interdependence Using Networks of Affordances. In: Proceedings of the 36th International Conference on Information Systems. Association for Information Systems, Fort Worth, Texas.
77. Alarifi, A. H., Sedera, D., Recker, J. (2015): Posters versus Lurkers: Improving Participation in Enterprise Social Networks through Promotional Messages. In: Proceedings of the 36th International Conference on Information Systems. Association for Information Systems, Fort Worth, Texas.
78. Patroni, J., Recker, J., von Briel, F. (2015): How does Enterprise Social Media Help Retail Employees Innovate? In: Proceedings of the 23rd European Conference on Information Systems. Association for Information Systems, Muenster, Germany.
79. Zhu, X., Zhu, G., vanden Broucke, S., Recker, J. (2015): On Merging Business Process Management and Geographic Information Systems: Modeling and Execution of Ecological Concerns in Processes. In F. Bian, Y. Xie (eds.): Geo-Informatics in Resource Management & Sustainable Ecosystem – GRMSE 2014. Communications in Computer and Information Science, Volume 482. Springer, Ypsilanti, Michigan, pp. 486-496.
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183. Safrudin, N., Rosemann, M., Recker, J., Genrich, M. (2014): A Typology of Business Transformations. 360 Degrees – The Business Transformation Journal, No. 10, pp. 25-41.
184. Recker, J. (2013): Of Hygiene and Motivator Factors: Views from Down Under. Business & Information Systems Engineering, Vol. 5, No. 4, pp. 287-288.
185. Recker, J., Brown, R., Rasmussen, R., Poppe, E., Guo, H. (2013): Class Notes: BPM Research and Education—The BPMVE Wunderkammer. BPTrends, Vol. 10, Iss. 3, pp. 1-8.
186. Schmiedel, T., vom Brocke, J., Recker, J. (2012): How Fit is your Organizational Culture for Business Process Management? 360 Degrees – The Business Transformation Journal, Iss. 6, p. 81.
187. Schmiedel, T., vom Brocke, J., Recker, J. (2012): Cultural Fitness for Business Process Management: What is it and what is it worth? The World Financial Review, Iss Nov/Dec 2012, pp. 21-24.
188. Bernhard, E., Recker, J. (2012): Class Notes: BPM Research and Education—Modelling Processes and the Question of Impact. BPTrends, Vol. 9, Iss. 11, pp. 1-6.
189. Recker, J., La Rosa, M. (2012): Class Notes: BPM Research and Education—BPM Technology Research—the Case of Apromore. BPTrends, Vol. 9, Iss. 9, pp. 1-8.

190. Recker, J. (2012): BPMN Research: What We Know and What We Don't Know. In J. Mendling and M. Weidlich (eds.): Business Process Model and Notation – BPMN 2012. Lecture Notes in Business Information Processing, Volume 125. Springer, Vienna, Austria, pp. 1-7.
191. Recker, J. (2012): From Product Innovation to Organizational Innovation – and what that has to do with Business Process Management. BPTrends, Vol. 9, Iss. 6, pp. 1-7.
192. Schmiedel, T., vom Brocke, J., Recker, J. (2012): Is your Organizational Culture Fit for Business Process Management? BPTrends, Vol. 9, Iss. 5, pp. 1-5.
193. Mendling, J., Recker, J., Wolf, J (2012): Collaboration Features in current BPM Tools. EMISA Forum, Vol. 32, Iss. 1, pp. 48-65.
194. Recker, J. (2012): How Was School Today? BPTrends, Vol. 9, Iss. 3, pp. 1-6.
195. Dumas, M., Recker, J., Weske M. (2012): Management and Engineering of Process-aware Information Systems: Introduction to the Special Issue. Information Systems, Vol. 37, No 2, pp. 77-79.
196. Recker, J. (2011): X-aware Business Process Management. BPTrends, Vol. 8, Iss. 12, pp. 1-7.
197. Loos, P., Nebel, W., Gomez, J. M., Hasan, H., Watson, R.T., vom Brocke, J., Seidel, S., Recker, J. (2011): Green IT: A Matter of Business and Information Systems Engineering? Business and Information Systems Engineering, Vol. 3, No. 4, pp. 245-252.
198. Recker, J., Mutschler, B., Wieringa, R. (2011): Empirical Research in Business Process Management: Introduction to the Special Issue. Information Systems and e-Business Management, Vol. 9, No. 3, pp. 303-306.
199. Recker, J. (2011): Green, Greener, BPM? BPTrends, Vol. 8, Iss. 7, pp. 1-8.
200. Recker, J. (2011): Of Ivory Towers and Boundary Spanners. BPTrends, Vol. 8, Iss. 5, pp. 1-7.
201. Ploesser, K., Peleg, M., Soffer, P., Rosemann, M., Recker, J. (2009): Learning from Context to Improve Business Processes. BPTrends, Vol. 6, Iss. 1, pp. 1-7.
202. Recker, J. (2008): BPMN Modeling – Who, Where, How and Why. BPTrends, Vol. 5, Iss. 5, pp. 1-8.
203. Recker, J. (2006): Process Modeling in the 21st Century. BPTrends, Vol. 3, Iss. 5, pp. 1-6.

INVITED RESEARCH PRESENTATIONS AT ACADEMIC INSTITUTIONS

- *What Makes a Successful Theory? Studying Research Programs with a Framework for Pursuing Success and Failure.* Presentation at the Faculty for Management, Economics and Social Science, University of Cologne. Cologne, Germany, 23 June 2016.
- *The Theory, Science and Technology of Innovation: The Good, the Bad and the Ugly?* Invited Presentation at the CIS Department of the University of Melbourne. Melbourne, Australia, 23 February 2016.
- *Green, Innovation and The Representational Core: Three Important IS Research Programs.* Invited Presentation at the CIS Department of the University of Melbourne. Melbourne, Australia, 11 November 2015.
- *Organizational Benefits of Green IS Strategies and Practices: IT Executives' Perspective.* Invited Presentation at the BIS Seminar Series of the University of Sydney Business School. Sydney, Australia, 28 October 2015.
- *The Theoretical Core and Protective Belt of BPM: Reflections on BPM Research and some Ideas for the Next Wave.* Invited Presentation at the Lunchtime Seminar Series of the European Research Center for Information Systems. Muenster, Germany, 22 July 2015.
- *The Theoretical Core and Protective Belt of BPM: Reflections on BPM Research and some Ideas for the Next Wave.* Invited Presentation at the SIKS Symposium on the Future of Business Process Management Research. Amsterdam, The Netherlands, 26 June 2015.
- *Collaborate to Innovate: Lessons Learnt from Three Years of the Woolworths Chair of Retail Innovation.* Invited Presentation at the Australian Institute for Bioengineering and Nanotechnology. Brisbane, Australia, 17 April 2015.
- *Benefits and Mechanisms of Industry Engagement.* Invited Presentation at IHBI Chronic Disease and Ageing Half-day Workshop. Brisbane, Australia, 16 March 2015.
- *There and Back Again: The Journey to Becoming an IS Professor.* Invited Keynote Presentation at ICIS 2014 Doctoral Consortium. Auckland, New Zealand, 11 December 2014.
- *Are Information Systems Representations? Studying the Pursuit of Success and Failure.* Presentation at the Institute for Information Systems Engineering, Goethe University Frankfurt. Frankfurt, Germany, 20 October 2014.
- *Are Information Systems Representations? Studying the Pursuit of Success and Failure.* Presentation at the Institute for Information Systems, University of Cologne. Cologne, Germany, 14 October 2014.

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- *The Dark Side of Technology Innovation: Discontinuing Information System Use.* Presentation at the Department of Accounting and Finance's Research Seminar at Monash University. Melbourne, Australia, 16 August 2013.
- *The Dark Side of Technology Innovation: Information System Discontinuance.* Presentation at the Information Systems School Seminar Series at Queensland University of Technology. Brisbane, Australia, 18 April 2013.
- *The Dark Side of Technology Innovation: Information System Discontinuance.* Presentation at the Information Systems School Seminar Series at Queensland University of Technology. Brisbane, Australia, 18 April 2013.
- *The Other Side of Technology Innovation: Information System Discontinuance.* Presentation at the UQ Business School Research Seminar Series at The University of Queensland. Brisbane, Australia, 22 March 2013.
- *Industry Engagement: A Pathway for Academic and Research Success.* Presentation at the IHBI ECR Forum at Queensland University of Technology. Brisbane, Australia, 3 December 2012.
- *Process-aware Software Technologies: Use, Acceptance and Impact.* Presentation at the Faculty Forum at the International School of Software at Wuhan University. Wuhan, China, 30 October 2012.
- *Process Innovation as Creative Problem-Solving: An Experimental Study of Textual Descriptions and Diagrams.* Presentation at the School Seminar of the Research School of Accounting and Business Information Systems at The Australian National University. Canberra, Australia, 3 August 2012.
- *Organizational Innovation on Basis of Social Media and Technology and the Challenges for Business Information Systems.* Presentation at the Republic Polytechnic Singapore, 15 June 2012.
- *Retail Innovation.* Presentation at the Information Systems School seminar at Queensland University of Technology. Brisbane, Australia, 1 March 2012.
- *Cognitive Perspectives on Processes and Outcomes of Process Modeling.* Presentation at the Institute for Information Business, Vienna University of Economics and Business Technology. Vienna, Austria, 4 October 2011.
- *The Effect of Cognitive Abilities and Learning Approach on Domain Surface Understanding from a Process Model.* Presentation at the Information Systems Group, School of Industrial Engineering, Technical University Eindhoven. Eindhoven, The Netherlands, 29 September 2011.

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- *The Effect of Cognitive Abilities and Learning Approach on Domain Surface Understanding from a Process Model.* Presentation at the research colloquium of the Information Systems Cluster, UQ Business School, The University of Queensland. Brisbane, Australia, 9 September 2011.
- *Cognitive Perspectives on Processes and Outcomes of Process Modeling.* Presentation at the BPM research seminar at Queensland University of Technology. Brisbane, Australia, 4 August 2011.
- *Cognitive Perspectives on Processes and Outcomes of Process Modeling.* Presentation at the research colloquium of the Institute of Information Systems, The University of Liechtenstein. Vaduz, Liechtenstein, 29 June 2011.
- *The Effect of Cognitive Abilities and Learning Approach on Domain Surface Understanding from a Process Model.* Presentation at the BPM research seminar at Queensland University of Technology. Brisbane, Australia, 17 March 2011.
- *The Effect of Cognitive Abilities and Learning Approach on Domain Surface Understanding from a Process Model.* Presentation at the research colloquium of the Humboldt University Berlin. Berlin, Germany, 9 February 2011.
- *The Effect of Cognitive Abilities and Learning Approach on Domain Surface Understanding from a Process Model.* Presentation at the research colloquium of the Institute of Information Systems, The University of Liechtenstein. Vaduz, Liechtenstein, 19 January 2011.
- *The Effect of Cognitive Abilities and Learning Approach on Domain Understanding from a Process Model.* Presentation at the MIS Workshop at the Sauder School of Business, University of British Columbia. Vancouver, Canada, 29 October 2010.
- *Writing for Publication.* Presentation at the Research Students Centre Workshop, Queensland University of Technology. Brisbane, Australia, 19 July 2010.
- *Some Thoughts about Academic Publishing.* Presentation at the Research Colloquium of the Institute of Information Systems, The University of Liechtenstein. Vaduz, Liechtenstein, 10 June 2010.
- *Tips on Thesis and Paper Writing.* Presentation at the Information Systems Discipline Research Colloquium at Queensland University of Technology. Brisbane, Australia, 20 May 2010.
- *Where is the Design in Process Designs?* Presentation at the Humboldt University Berlin. Berlin, Germany, 11 December 2009.

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- *How Novices Model Processes*. Presentation at the Research Colloquium of the Institute of Information Systems, The University of Liechtenstein. Vaduz, Liechtenstein, 2 September 2009.
- *Understanding Business Process Models*. Presentation at the Business Process Management Research Group Seminar. Brisbane, Australia, 20 August 2009.
- *Empirical Research in Business Process Management*. Presentation at the Humboldt University Berlin. Berlin, Germany, 4 June 2009.
- *e-Government and Business Process Management*. Presentation at the CELAP E-Government Forum: Theory & Practice at the Chinese Executive Leadership Academy Pudong. Shanghai, China, 27 October 2008.
- *A Conceptualization of the Factors Influencing Post-Adoptive Usage of Conceptual Modeling Grammars*. Presentation at the Department of Information Systems Seminar at the University of Melbourne. Melbourne, Australia, 29 August 2008.
- *An Examination of Activity Labeling Practices in Process Modeling*. Presentation at the Business Process Management Research Group Seminar. Brisbane, Australia, 17 July 2008.
- *Why Do We Keep Using a Process Modelling Technique? Towards a Model of Process Modelling Technique Continuance*. Presentation at the Howe School of Technology Management. Hoboken, New Jersey, United States, 30 May 2007.
- *Understanding Process Modelling Technique Continuance*. Presentation at the Business Process Management Research Group Seminar. Brisbane, Australia, 19 April 2007.
- *BPMN - Emerging Star or Yet Another Notation? Research Tales about Representation Fidelity, Goodness and Acceptance*. Presentation at the Hasso Plattner-Institute for Software Systems Engineering. Potsdam, Germany, 11 January 2007.
- *BPM Research in Australia. Same Same But Different?* Presentation at the Institute for Information Systems at the University of Saarland. Saarbruecken, Germany, 08 January 2007.
- *Model-driven Enterprise Systems Configuration*. Presentation at the Business Process Management Research Group Seminar. Brisbane, Australia, 18 May 2006.
- *Modelling Configurable Business Processes*. Presentation at the SAP Research Centre Australasia. Brisbane, Australia, 31 August 2005.
- *Modelling Configurable Business Processes*. Presentation at the Business Process Management Research Group Seminar. Brisbane, Australia, 10 March 2005.

TEACHING RECORD

My teaching occurs on the under- and post-graduate level as well as on the doctoral research level. I coordinate and teach classes with typically around 120-200 students in under-graduate courses and 50-100 students in post-graduate classes. My units have covered information systems, business process management, innovation management, technology management, systems development and a variety of research topics, among others.

I have entirely re-designed the units that I teach, and the resulting improvements in the unit have been recognized through several Teaching Awards.

Since starting my lecturing career, my teaching performance has constantly been amongst the top 5% of the faculty, with an overall teaching satisfaction evaluation average of over 4.5/5. I have been recognized for my teaching performance through several university awards as well as through invitations to educate faculty staff about teaching performance as part of the "Positive Deviants in Teaching" series.

I am regularly invited to teach at other institutions. In particular I am regularly invited to teach doctoral-level courses based on my scientific research textbook at IS departments in several countries.

I have further been invited to co-develop, and instruct, international post-graduate research courses and to appear on panels on IS/BPM education at international conferences.

TEACHING APPOINTMENTS

I have held teaching positions at several institutions to deliver bachelor-, master- and doctorate-level courses, including:

- *University of Mannheim, Germany*
- *University of Oulu, Finland*
- *Wuhan University, China*
- *University of Melbourne, Australia*
- *University of Sydney, Australia*
- *Vlerick Business School, Belgium*
- *University of Hamburg, Germany*

- *University of Bahrain, Bahrain*
- *The University of Liechtenstein, Liechtenstein*
- *Goethe-University Frankfurt, Germany*
- *Nanjing Institute of Technology, China*
- *Victoria University Melbourne, Australia*

SCHOLARSHIP OF TEACHING

I have written several peer-reviewed articles about Information Systems and Business Process Management education. These include:

- Seidel, S., Recker, J., Pimmer, C., vom Brocke, J. (2014): IT-enabled Sustainability Transformation – the Case of SAP [Teaching Case]. Communications of the Association for Information Systems, Vol. 35, No. 1, pp. 1-17.
- Recker, J., Alter, S. (2012): Using the Work System Method with Undergraduate Information System Students. Journal of Information Technology Education: Innovations in Practice, Vol. 11, pp. 1-24.
- Bandara, W., Chand, D., Chircu, A., Hintringer, S., Karagiannis, D., van Rensburg, A., Recker, J., Usoff, C., Welke, R. (2010): Business Process Management Education in Academia: Status, Challenges and Recommendations. Communications of the Association for Information Systems, Vol. 27, No. 41, pp. 743-776.
- Recker, J., Rosemann, M. (2009): Teaching Business Process Modeling: Experiences and Recommendations. Communications of the Association for Information Systems, Vol. 25, No. 32, pp. 379-394.

*I have also written a textbook for doctoral-level studies in Information Systems research ("**Scientific Research in Information Systems: A Beginner's Guide**", published by Springer, 2012), which is in use by over 400 institutions in over 60 countries worldwide.*

*In 2016, a new textbook will be published by Springer, on the use of quantitative data analysis methods in Information Systems and Accounting Research ("**Quantitative Data Analysis: A Companion for Accounting and Information Systems Research**", forthcoming September 2016 by Springer, co-authored with Dr Willem Mertens and Dr Amedeo Pugliese).*

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LECTURING RECORD AT QUEENSLAND UNIVERSITY OF TECHNOLOGY

- 2016* IAB320 Business Process Improvement, Fall 2016 – Unit Coordinator & Lecturer
IFN515 Fundamentals of BPM, Spring 2016 – Lecturer
INN703 Writing Information Systems Research Articles, Spring 2016 – Unit Coordinator & Lecturer
- 2015* INN702 Information Systems Research, Spring 2015 – Lecturer
INN703 Writing Information Systems Research Articles, Spring 2015 – Unit Coordinator & Lecturer
- 2014* INN327 Business Process Management, Fall 2014 – Lecturer
IAB201 Modeling Information Systems, Fall 2014 – Lecturer
INN702 Information Systems Research, Fall 2014 – Lecturer
INN701 Advanced Research Topics, Fall 2014 – Lecturer
INB321 Business Process Improvement, Spring 2014 – Lecturer
INN321 Business Process Improvement, Spring 2014 – Lecturer
INB120 Corporate Systems, Spring 2014 – Lecturer
INN120 Corporate Systems, Spring 2014 – Lecturer
- 2013* INN701 Advanced Research Methodologies, Fall 2013 –Lecturer
INB120 Corporate Systems, Fall 2013 - Lecturer
INN120 Corporate Systems, Fall 2013 - Lecturer
INB321 Business Process Management, Fall 2013 - Lecturer
INN321 Business Process Management, Fall 2013 – Lecturer
- 2012* INN327 Business Process Management, Fall 2012 – Lecturer
INN701 Advanced Research Methodologies, Fall 2012 –Lecturer
INB120 Corporate Systems, Fall 2012 - Unit Coordinator & Lecturer
INN120 Corporate Systems, Fall 2012 - Unit Coordinator & Lecturer
INB321 Business Process Management, Fall 2012 - Lecturer
INN321 Business Process Management, Fall 2012 - Lecturer
- 2011* INN701 Advanced Research Methodologies, Spring 2011 –Lecturer
INN700 Introduction to Research Methods, Spring 2011 –Lecturer
INN701 Advanced Research Methodologies, Fall 2011 –Lecturer
INB320 Business Process Modeling, Spring 2011 - Guest Lecturer
INB120 Corporate Systems, Fall 2011 - Unit Coordinator & Lecturer
INN120 Corporate Systems, Fall 2011 - Unit Coordinator & Lecturer
INB321 Business Process Management, Fall 2011 - Co-Lecturer

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	INN321 Business Process Management, Fall 2011 - Co-Lecturer
	INN320 Business Process Modeling, Spring 2011 – Guest Lecturer
	INB320 Business Process Modeling, Spring 2011 - Guest Lecturer
<i>2010</i>	INB120 Corporate Systems, Fall 2010 - Unit Coordinator, Lecturer & Tutor
	INN120 Corporate Systems, Fall 2010 - Unit Coordinator, Lecturer & Tutor
	INB321 Business Process Management, Fall 2010 - Co-Lecturer
	INN321 Business Process Management, Fall 2010 - Co-Lecturer
	INB220 Business Analysis, Fall 2010 - Guest Lecturer
<i>2009</i>	INN320 Business Process Modeling, Spring 2009 - Lecturer & Tutor
	INB320 Business Process Modeling, Spring 2009 - Lecturer & Tutor
	INN124 Information Systems Development, Spring 2009 - Unit Coordinator, Lecturer & Tutor
	INB124 Information Systems Development, Spring 2009 - Unit Coordinator, Lecturer & Tutor
	INB321 Business Process Management, Fall 2009 - Lecturer & Tutor
	INN321 Business Process Management, Fall 2009 - Lecturer & Tutor
	INB120 Corporate Systems, Fall 2009 - Unit Coordinator, Lecturer & Tutor
	INN120 Corporate Systems, Fall 2009 - Unit Coordinator, Lecturer & Tutor
	INB220 Business Analysis, Fall 2009 - Guest Lecturer
<i>2008</i>	ITN301 Business Process Modeling, Spring 2008 - Lecturer & Tutor
	ITB298 Business Process Modeling, Spring 2008 - Lecturer & Tutor
	ITN364 Information Systems Development, Spring 2008 - Unit Coordinator, Lecturer & Tutor
	ITB364 Information Systems Development, Spring 2008 - Unit Coordinator, Lecturer & Tutor
<i>2007 and prior</i>	ITB298 Business Process Modelling, Spring 2007 - Guest Lecturer & Tutor
	ITB298 Business Process Modelling, Spring 2006 - Guest Lecturer & Tutor
	CTB222 Business Systems Analysis, Fall 2005 - Guest Lecturer
	ITN252 Process Engineering, Fall 2005 - Lecturer & Tutor
	ITN253 Case Studies in Enterprise Systems, Fall 2005 – Guest Lecturer
	ITN252 Process Engineering, Spring 2005 - Co-Lecturer & Tutor
	ITN253 Case Studies in Enterprise Systems, Spring 2005 - Guest Lecturer

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STUDENT PROJECT SUPERVISION

I have supervised several student projects including Masters and Honours thesis projects in the fields of Configurable Reference Data Modelling, Business Process Improvement, Process Flexibility, Enterprise Social Networking, Replenishment Systems, Process visualization, Technology Innovation, IT Entrepreneurship and others.

HIGHER-DEGREE RESEARCH SUPERVISION

- Mohammad Ali Jabbari: Combined Use of Conceptual Models (*Principal Supervisor, PhD - ongoing*).
- Joanne Patroni: Social Media Innovation in Retail (*Principal Supervisor, Doctorate of IT – ongoing*).
- Lani Guy: Positive Deviance in Franchises (*Associate Supervisor, PhD - ongoing*).
- Sarah Zelt: Context-aware Business Process Management (*Associate Supervisor, PhD - ongoing*).
- Alexander Schmidt: Inertia in IT-enabled Business Transformations (*Associate Supervisor, PhD – ongoing*).
- Eike Bernhard: A Theory of Process Modeling Affordances (*Principal Supervisor, PhD - completed*).
- Abuldrahman Alarifi: Posters versus Lurkers: Improving Participation in Enterprise Social Networks through Management Interventions (*Associate Supervisor, PhD – completed*).
- Erik Poppe, Advanced Process Visualizations (*Associate Supervisor, PhD - completed*).
- Norizan Safrudin, Business Transformation Management (*Principal Supervisor, PhD - completed*).
- Willem Mertens, Positive Deviance: A Study of Measurement and Determinants (*Associate Supervisor, PhD - completed*).
- Karsten Ploesser, Context-aware Business Process Design (*Associate Supervisor, PhD - completed*).
- Mathias Lange, Enterprise Architecture Benefit Realization (*Associate Supervisor, PhD - completed*).

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- Theresa Sinnl, BPM Culture (*Associate Supervisor, PhD - completed*)
- Norizan Safrudin, The Artistic Side to Business Process Design (*Principal Supervisor, Honours - completed*)
- Adam Hearne, Extending a reference model for the coffee industry with context awareness (*Associate Supervisor, Honours - completed*).
- Peter Ansell, Context-aware Process Modelling (*Associate Supervisor, Honours - completed*)

SERVICE RECORD

ASSOCIATION AND COMMITTEE ROLES

- Treasurer, Australasian Council of Professors and Heads in Information Systems, since 2015
- Chair, Research & Engagement Committee, QUT Business School, Queensland University of Technology, since 2016.
- Director, Higher Degree Research Program, Information Systems School, Queensland University of Technology, 2016 (completed).
- Member of the AIS Publication Committee, since 2015.
- Member of the Academic Advisory Board, The University of Liechtenstein, since 2014.
- Invite Core Academic Team member of the Signavio-Oryx Academic Initiative, since 2010.
- Regular member of PhD Examination Committees (stage 2, confirmation and final defence) in the Faculty of Science & Engineering, Queensland University of Technology, since 2008.
- Member of the Faculty of Science and Technology Curriculum Review Working Groups (specifically, the First Year Experience Network Group and the Masters of Business Process Management curriculum review team), 2008-2012.
- Member of the Academic Dishonesty Committee at the Faculty of Information Technology, Queensland University of Technology, 2006-2007.

EDITORIAL APPOINTMENTS

- Editor-in-Chief, **Communications of the Association for Information Systems**, since July 2015.
- Associate Editor, **Management Information Systems Quarterly**, since January 2015.
- Guest Associate Editor, **European Journal of Information Systems**, since 2015.
- Senior Editor, **Journal of Information Technology Theory and Application**, 2012-2015.
- Associate Editor, **Communications of the Association for Information Systems**, 2011-2015.
- Editorial Board Member, **Journal of Database Management**, 2009-2014.
- Editorial Board Member, **International Journal of Information System Modeling and Design**, 2009-2012.

GUEST EDITORIAL APPOINTMENTS

- Editor of the Special Issue on "Management and Engineering of Process-aware Information Systems". In: *Information Systems*, 2012, Vol 37, No 2 (together with M. Dumas and M. Weske). **ERA Journal Ranking A+**
- Editor of the Special Issue on "Empirical Research in Business Process Management". In: *Information Systems and eBusiness Management*, 2011, Vol 9, No 3 (together with B. Mutschler and R. Wieringa). **ERA Journal Ranking C**

CONFERENCE ORGANIZATION ROLES

- Track Chair for the track "IT and Social Change" of the 38th International Conference on Information Systems (ICIS 2017)
- Track Chair for the track "Green IS and Sustainability" of the 27th Australasian Conference on Information Systems (ACIS 2016)
- Doctoral Consortium Faculty, 27th Australasian Conference on Information Systems (ACIS 2016)

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- Program Co-Chair for the “13th International Conference on Business Process Management” (BPM 2015)
- Track Chair for the track “IS Design and Business Process Management” of the 36th International Conference on Information Systems (ICIS 2015)
- Associate Editor of the track “Project Management and IS Development” of the 35th International Conference on Information Systems (ICIS 2014)
- Associate Editor of the track “Green Information Systems” of the 22nd European Conference on Information Systems (ECIS 2014)
- Co-Chair of the 2nd International Workshop on Human-Centric Information Systems (HCIS 2013)
- Associate Editor of the track “Green Information Systems” of the 21st European Conference on Information Systems (ECIS 2013)
- Co-Chair of the 3rd International Workshop on Empirical Research in Business Process Management (ER-BPM 2012)
- Co-Chair of the 1st Workshop on Human-Centric Process-Aware Information Systems (HC-PAIS 2012)
- Associate Editor of the track “Project Management and IS Development” of the 33rd International Conference on Information Systems (ICIS 2012)
- Workshop and Tutorial Co-Chair of the 16th Pacific-Asia Conference on Information Systems (PACIS 2012)
- Track Chair for “Business Process Management” at the 22nd Australasian Conference on Information Systems (ACIS 2011)
- Associate Editor of the track “Organization Theory, Strategy, and Information Systems” of the 32nd International Conference on Information Systems (ICIS 2011)
- Associate Editor of the track “Project Management, Outsourcing and IS Development” of the 32nd International Conference on Information Systems (ICIS 2011)
- Workshop and Tutorial Co-Chair of the 15th Pacific-Asia Conference on Information Systems (PACIS 2011)
- Associate Editor of the track “Business Process Management” of the 19th European Conference on Information Systems (ECIS 2011)
- Workshop and Tutorial Co-Chair of the 21st Australasian Conference on Information Systems (ACIS 2010)

Dr Jan Christof Recker

- Track Chair for “Business Process Management” at the 21st Australasian Conference on Information Systems (ACIS 2010)
- Program Co-Chair of the 4th Information Systems Foundations Workshop (ISF 2010)
- Co-Chair of the 1st International Workshop on Empirical Research on Process-oriented Information Systems (ER-POIS 2010)
- Associate Editor of the 1st International Workshop on Business Process Management and Sustainability (SusBPM 2010)
- Co-Chair of the 1st International Workshop on Empirical Research in Business Process Management (ER-BPM 2009)

PROGRAM COMMITTEE MEMBERSHIP

- Program Committee of the 11th International Conference on Wirtschaftsinformatik (WI 2015)
- Program Committee of the 17th Working Conference on Exploring Modeling Methods in Systems Analysis and Design (EMMSAD 2014)
- Program Committee of the 10th Asia-Pacific Conference on Conceptual Modelling (APCCM 2014)
- Program Committee of the 18th Working Conference on Exploring Modeling Methods in Systems Analysis and Design (EMMSAD 2013)
- Program Committee of the 9th Asia-Pacific Conference on Conceptual Modelling (APCCM 2013)
- Program Committee of the 8th International Workshop on Business Process Design (BPD 2012)
- Program Committee of the 4th International Workshop on the Business Process Modeling Notation (BPMN 2012)
- Program Committee of the 14th IEEE International Conference on Commerce and Enterprise Computing (CEC 2012)
- Program Committee of the 17th International Workshop on Exploring Modeling Methods in Systems Analysis and Design (EMMSAD 2012)
- Program Committee of the 10th International Conference on Business Process Management (BPM 2012)

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- Program Committee of the 9th International Conference on Business Process Management (BPM 2011)
- Program Committee of the Working Conference on Business Process Modeling, Development, and Support (BPMDS 2011)
- Program Committee of the 2nd International Workshop on Reuse in Business Process Management (rBPM 2011)
- Program Committee of the 23rd International Conference on Advanced Information Systems Engineering Fourm (CAiSE Forum 2011)
- Program Committee of the 13th IEEE Conference on Commerce and Enterprise Computing (IEEE CEC 2011)
- Program Committee of the 3rd International Workshop on the Business Process Modeling Notation (BPMN 2011)
- Program Committee of the 6th International Workshop on Business Process Design (BPD 2010)
- Program Committee of the 5th International Workshop on Semantic Business Process Management (SBPM 2010)
- Program Committee of the 15th International Workshop on Exploring Modeling Methods in Systems Analysis and Design (EMMSAD 2010)
- Program Committee of the 2nd International Workshop on the Business Process Modeling Notation (BPMN 2010)
- Program Committee of the 22nd International Conference on Advanced Information Systems Engineering Fourm (CAiSE Forum 2010)
- Program Committee of the 11th Workshop on Business Process Modeling, Development, and Support (BPMDS 2010)
- Program Committee of the 8th International Conference on Business Process Management (BPM 2010)
- Program Committee of the IFIP WG 8.2 + 8.6 Joint International Working Conference on Information Systems and Organizations (IFIP 8.2 + 8.6 2010)
- Program Committee of the 21st International Conference on Database and Expert Systems Applications (DEXA 2010)
- Program Committee of the 11th International Symposium on Symbolic and Numeric Algorithms for Scientific Computing (SYNASC 2009)

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- Program Committee of the 19th Annual Workshop on Information Technologies and Systems (WITS 2009)
- Program Committee of the 4th International Workshop on Semantic Business Process Management (SBPM 2009)
- Program Committee of the 1st International Workshop on the Business Process Modeling Notation (BPMN 2009)
- Program Committee of the 5th International Workshop on XML Integration and Transformation for Business Process Management (XML4BPM 2009)
- Program Committee of the 20th International Conference on Database and Expert Systems Applications (DEXA 2009)
- Program Committee of the 10th Workshop on Business Process Modeling, Development, and Support (BPMDS 2009)
- Program Committee of the 7th International Conference on Business Process Management (BPM 2009)
- Program Committee of the 14th International Workshop on Exploring Modeling Methods in Systems Analysis and Design (EMMSAD 2009)
- Program Committee of the 2nd Workshop on Workflow Process Management as part of the 10th International Symposium on Symbolic and Numeric Algorithms for Scientific Computing (SYNASC 2008)
- Program Committee of the 9th Workshop on Business Process Modeling, Development, and Support (BPMDS 2008)
- Program Committee of the Workshop on Workflow Process Management as part of the 9th International Symposium on Symbolic and Numeric Algorithms for Scientific Computing (SYNASC 2007)
- Program Committee of the BPM Demo Session at the 5th International Conference on Business Process Management (BPM 2007)
- Program Committee of the 8th Workshop on Business Process Modeling, Development, and Support (BPMDS 2007)
- Program Committee of the BPM Demo Session at the 4th International Conference on Business Process Management (BPM 2006)

REVIEWING RECORD

JOURNALS

- MIS Quarterly
- Information Systems Research
- European Journal of Information Systems
- Journal of Information Technology
- Information & Management
- Information Systems
- Data & Knowledge Engineering
- Scandinavian Journal of Information Systems
- Communications of the Association for Information Systems
- Information and Software Technology
- Journal of Database Management
- International Journal of Human-Computer Studies
- Information Systems Frontiers
- Information Systems and e-Business Management
- IBM Journal of Research and Development
- Australasian Journal of Information Systems
- Business and Information Systems Engineering
- Software and Systems Modeling
- Business Process Management Journal
- International Journal of Organisational Design and Engineering
- Enterprise Modeling and Information Systems Architecture Journal
- Applied Ontology
- Journal of Web Semantics
- Computers in Industry

Conferences and Workshops

- 37th International Conference on Information Systems (ICIS 2016)
- 49th Hawaiian International Conference on System Sciences (HICSS 2016)
- 23rd European Conference on Information Systems (ECIS 2015)
- 48th Hawaiian International Conference on System Sciences (HICSS 2015)
- 22nd European Conference on Information Systems (ECIS 2014)
- 47th Hawaiian International Conference on System Sciences (HICSS 2014)
- 21st European Conference on Information Systems (ECIS 2013)
- 19th Americas Conference on Information Systems (AMCIS 2013)
- 23rd Australasian Conference on Information Systems (ACIS 2012)
- 18th Americas Conference on Information Systems (AMCIS 2012)
- 20th European Conference on Information Systems (ECIS 2012)
- 45th Hawaiian International Conference on System Sciences (HICSS 2012)
- 32nd International Conference on Information Systems (ICIS 2011)
- 7th International Workshop on Business Process Design (BPD 2011)
- 44th Hawaiian International Conference on System Sciences (HICSS 2011)
- 6th Mediterranean Conference on Information Systems (MCIS 2011)
- 15th Pacific Asia Conference on Information Systems (PACIS 2011)
- 17th Americas Conference on Information Systems (AMCIS 2011)
- 19th European Conference on Information Systems (ECIS 2011)
- 10th International Conference on Wirtschaftsinformatik (WI 2011)
- 44th Hawaiian International Conference on System Sciences (HICSS 2011)
- 31st International Conference on Information Systems (ICIS 2010)
- 12th International Symposium on Symbolic and Numeric Algorithms for Scientific Computing (SYNASC 2010)
- 16th Americas Conference on Information Systems (AMCIS 2010)
- 18th European Conference on Information Systems (ECIS 2010)

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- 43rd Hawaiian International Conference on System Sciences (HICSS 2010)
- 13th Pacific Asia Conference on Information Systems (PACIS 2009)
- 30th International Conference on Information Systems (ICIS 2009)
- 15th Americas Conference on Information Systems (AMCIS 2009)
- 17th European Conference on Information Systems (ECIS 2009)
- 4th Biennial ANU Workshop on Information Systems Foundations (ISF 2008)
- 29th International Conference on Information Systems (ICIS 2008)
- 6th International Conference on Business Process Management (BPM 2008)
- 12th Pacific Asia Conference on Information Systems (PACIS 2008)
- 16th European Conference on Information Systems (ECIS 2008)
- 14th Americas Conference on Information Systems (AMCIS 2008)
- 20th International Conference on Advanced Information Systems Engineering (CAiSE 2008)
- 5th Asia-Pacific Conference on Conceptual Modelling (APCCM 2008)
- International Workshop on Collaborative Business Processes (CBP 2007)
- 5th International Conference on Business Process Management (BPM 2007)
- 18th Australasian Conference on Information Systems (ACIS 2007)
- 13th Americas Conference on Information Systems (AMCIS 2007)
- International Workshop on Collaborative Business Processes (CBP 2007)
- 10th International Workshop on Reference Modeling (RefMod 2007)
- 12th International Workshop on Exploring Modeling Methods in Systems Analysis and Design (EMMSAD 2007)
- 15th European Conference on Information Systems (ECIS 2007)
- 19th International Conference on Advanced Information Systems Engineering (CAiSE 2007)
- 4th Asia-Pacific Conference on Conceptual Modelling (APCCM 2007)
- Journal of the Association of Information Systems-sponsored Theory Development Workshop 2006

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- 17th Australasian Conference on Information Systems (ACIS 2006)
- 25th International Conference on Conceptual Modelling (ER 2006)
- 4th International Conference on Business Process Management (BPM 2006)
- 12th Americas Conference on Information Systems (AMCIS 2006)
- 9th Workshop on Reference Modeling (RefMod 2006)
- 16th Australasian Conference on Information Systems (ACIS 2005)
- 2nd Asia-Pacific Conference on Conceptual Modelling (APCCM 2005)
- International Conference on Qualitative Research in IT & IT in Qualitative Research (QualIT 2005)
- EDOC International Workshop on Vocabularies, Ontologies and Rules for The Enterprise (VORTE 2005)
- 3rd International Conference on Business Process Management (BPM 2005)

Funding Agencies

- Australian Research Council (ARC), since 2011
- Israel Science Foundation (ISF), since 2010.
- British Science Council (BCC), since 2010.
- Netherland Council for Physical Sciences (NWO), since 2010.

PROFESSIONAL SOCIETY MEMBERSHIPS

- Association for Information Systems
- Australasian Association for Information Systems
- Australasian Council of Professors and Heads in Information Systems
- AIS Special Interest Group on Group on Process Automation and Management
- AIS Special Interest Group on Systems Analysis and Design
- AIS Special Interest Group on Philosophy and Epistemology of IS

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- GI Special Interest Group on "Business Process Management with Event-Driven Process Chains (EPC)"
- Emerald Literati Network
- Business Process Management Research Center www.BPMCenter.org
- WINet Wirtschaftsinformatik-Netzwerk Münster e.V.

CORPORATE AND INDUSTRY ENGAGEMENT

CORPORATE EDUCATION PROGRAMS

*At Queensland University of Technology, I co-developed the Continuing Professional Education BPM training program (with Prof. Michael Rosemann), which started in 2006 and delivers corporate education programs in business process and strategic management. Since, I have taken roles as CPE Manager and (until June 2012) **Academic Director for Consultancy and CPE in the Information Systems School**. Under my management, we have increased the external engagement with industry clients through CPE every year, and provided CPE training to more than forty Australian-based organizations, generating a total income in excess of AU\$1,000,000. Training offerings now also include IS courses on smart phones, databases, enterprise systems, innovation and other topics. In 2012, I handed over the role as Managing Director to focus on other duties as part of my appointment as Woolworths Chair of Retail Innovation.*

The following list shows selected training programs I delivered:

- Recker, J., Dreiling, A., Rosemann, M.: Innovation Executive Leadership. 2-day seminar for Woolworths Ltd. June 2014 - -December 2015, Brisbane, Australia.
- Recker, J.: 4 Ways to Process Improvement. 1-day seminar for the Vlerick Executive Masterclass on Business Process Management. 20 February 2014, Brussels, Belgium.
- Rosemann, M., Recker, J.: Seminar Business Innovation. 1-day Seminar for Big W. 10 May 2011, Sydney, Australia.
- Rosemann, M., Recker, J., Indulska, M.: Building a Business Process Improvement Methodology. Consulting project for Woolworths. Juli 2010 to February 2011, Sydney, Australia.
- Recker, J., Bandara, W., la Rosa, M.: Seminar Business Process Management and Business Analysis. 3-day Seminar for Queensland Government Department of Mainroads. July 13 - 21, 2010, Brisbane, Australia.
- Recker, J., la Rosa, M., Kohlborn, T.: Seminar Business Process Modeling with BPMN. 2-day Public Seminar for registered participants. May 12 - 13, 2010, Brisbane, Australia.
- Recker, J., Bandara, W., Kohlborn, T.: Seminar Business Process Management. 3-day Seminar for Queensland University of Technology. January 29 - February 23, 2010, Brisbane, Australia.

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- Recker, J., Rosemann, M., la Rosa, M., Chong, S.: Seminar Business Process Management. 7-day Seminar for Australian Federal Police. May 7 - July 30, 2009, Canberra, Australia.
- Rosemann, M., Recker, J., de Bruin, T.: Seminar Business Process Management. 7-day Seminar for IP Australia. May 4 - 20, 2009, Canberra, Australia.
- Recker, J., la Rosa, M.: Seminar Business Process Modeling with BPMN. 2-day Public Seminar for registered participants. April 28 - 29, 2009, Brisbane, Australia.
- Recker, J., Rosemann, M., la Rosa, M.: Seminar Business Process Management. 4-day Seminar for Shared Services Agency. April 6 - 30, 2009, Brisbane, Australia.
- Rosemann, M., Recker, J.: Seminar Introduction to Six Sigma. 1-day Seminar for Stanwell Limited. April 1, 2009, Brisbane, Australia.
- Recker, J.: Seminar Business Process Modeling with BPMN. 2-day Seminar for Ausenco. December 8-9, 2008, Brisbane, Australia.
- Recker, J.: Seminar Introduction to Business Process Management. 1-day Seminar for Ausenco. October 17, 2008, Brisbane, Australia.
- Recker, J., Rosemann, M., la Rosa, M.: Seminar Business Process Management. 4-day Seminar for Shared Services Agency. October 8 - 15, 2008, Brisbane, Australia.
- Rosemann, M., Recker, J.: Seminar Business Process Management. 1-day Seminar for Corporate Services Division. August 21, 2008, Brisbane, Australia.
- Recker, J., Wynn, M., la Rosa, M.: Seminar Business Process Management. 3-day Seminar for Department of Education, Training and the Arts. August 7 - August 14, 2008, Brisbane, Australia.
- Rosemann, M., Recker, J.: Seminar Business Process Lifecycle Management. 2-day Seminar for Shared Services Agency. August 6 - August 7, 2008, Brisbane, Australia.
- Rosemann, M., Recker, J., de Bruin, T.: Project Establishing BPM Capability. Consulting project for Queensland Health. February to June 2008, Brisbane, Australia.
- Recker, J.: Seminar Business Analysis to Improve Strategic Performance. 2-day Seminar for CPA Australia. April 14 - April 15, 2008, Adelaide, Australia.
- Recker, J., Heckl, D.: Seminar Business Analysis to Improve Strategic Performance. 2-day Seminar for CPA Australia. April 10 - April 11, 2008, Melbourne, Australia.
- Recker, J., Heckl, D.: Seminar Business Analysis to Improve Strategic Performance. 2-day Seminar for CPA Australia. April 8 - April 9, 2008, Sydney, Australia.

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- Recker, J.: Seminar Business Process Modeling with BPMN. 2-day Seminar for Landgate. December 9 - December 10, 2007, Perth, Australia.
- Recker, J.: Workshop Business Process Modeling with BPMN. 1-day Seminar for Leonardo Consulting. October 22, 2007, Sydney, Australia.
- Recker, J., Wynn, M.: Workshop Business Process Modelling. 2-day Seminar for Department of Justice. September 20 - September 21, 2007, Brisbane, Australia.
- Rosemann, M., Recker, J., de Bruin, T.: Workshop Business Process Management. 6-day Seminar for Queensland Treasury. September 12 - October 30, 2007, Brisbane, Australia.
- Recker, J.: Workshop Business Process Management. 2-day Seminar for Australian Film Television & Radio School. May 1 - May 2, 2007, Sydney, Australia.
- Recker, J.: BPMN Training Course Business Process Modeling with BPMN. 1-day Seminar for Leonardo Consulting. March 15, 2007, Brisbane, Australia.
- Rosemann, M., Dumas, M., Recker, J., de Bruin, T.: Workshop Business Process Management. 6-day Seminar for Department of Education. October 31, 2006 - January 11, 2007, Brisbane, Australia.
- Rosemann, M., Dumas, M., Recker, J., de Bruin, T.: Workshop Business Process Management. 7-day Seminar for Queensland Courts. October 30 - December 20, 2006, Brisbane, Australia.
- Rosemann, M., Dumas, M., Recker, J.: Workshop Business Process Management. 5-day Seminar for RoadTek. May 23 - July 11, 2006, Brisbane, Australia.
- Rosemann, M., Dumas, M., Recker, J.: BPMN Training Course Business Process Modeling with BPMN. 1-day Seminar for PivotRail. December 8, 2005, Brisbane, Australia.
- Stewart, G., Bandara, W., Recker, J.: Workshop Business Process Management. Seminar for University of Tasmania. Hobart, Australia.

SELECTED INVITED SEMINARS, KEYNOTES AND INDUSTRY TALKS

- The Future of Retail: Sustainability in the Age of the Digital Customer. Invited Keynote Speaker at Woolworths Sustainability & Quality Conference. Sydney, Australia, March 2016.
- The Future of Convenience Retail: Becoming Resilient in the Age of the Digital Customer. Invited Keynote Speaker at BWS Morphosis Conference. Sydney, Australia, April 2015.

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- Lessons Learnt from Three Years of the Woolworths Chair of Retail Innovation. Invited Speaker at Department of Human Services. Brisbane, Australia, February 2015.
- Lessons Learnt from Three Years of the Woolworths Chair of Retail Innovation. Invited Speaker at Brisbane Airport Corporation. Brisbane, Australia, September 2014.
- Why Collaboration is needed: Opportunities, Lessons and Future Trends. Invited Keynote Speaker at “Collaborate To Innovate”. Brisbane, September 2014, Cairns & Townsville, November 2014.
- Get Innovative! Some Insights from Australian Organizations Trying to Leverage IT for Innovation. Invited Speaker at the “IEEE Australia & New Zealand Student & Young Professional Congress”. Brisbane, August 2014.
- Positive Deviance in Evidence-driven Process Improvement: Or, how to find success in your own company. Invited Speaker at the “2nd European BPM Roundtable”. Vaduz, Liechtenstein, May 2014.
- Collaborating for Innovation Success through Research-as-a-Service. Invited Speaker at the “Hargraves 2014 Conference”. Melbourne, March 2014.
- Research Writing and Publishing. Invited Speaker at the “1st Seminar in Bahrain Dedicated to Improving Research Skills”. Bahrain, January 2014.
- The Evidence-based Organization: A Platform for Innovation. Invited Keynote Address at the “Business Innovation and Improvement in Government” Network Conference. Brisbane, September 2013.
- The Evidence-based Organization: A Platform for Innovation. Invited Presentation to the Australian Taxation Office. Brisbane, June 2013.
- The Evidence-based Organization: A Platform for Innovation. Invited Presentation at the Hargraves Connect Event. Brisbane, May 2013.
- Innovation through Connectedness. Invited Keynote at the SiTF ICT Business Forum. Singapore, March 2013.
- Companies Going Green – A Transformation Case Study with a Global IT Solutions Provider. Invited Presentation at the SAP Global Business Transformation Summit. Budapest, Hungary, October 2012.
- Innovation in the Big W Value Chain. Invited Keynote at the Big W Annual Vendor Conference. Melbourne, August 2011.

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CONSULTANCY ENGAGEMENTS

Currently as well as prior to the establishment of the Woolworths Chair of Retail Innovation, I have had a working relationship with Woolworths Ltd. that dates back to 2009, providing consultancy and research on various topics related to process management, improvement and innovation, amongst others, with BWS, BTS, HR and Big W. I have also worked with several other large Australian organizations, including SAP, ATO, Hargreaves, IP Australia, Australian Federal Police, Suncorp, Ergon, Stanwell, Federal and State Government, and others. Much of this consultancy concerned the establishment and development of management capabilities for process improvement and organizational innovation.

FURTHER INFORMATION

References

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