



ICIS 2018

Awards Program



ASSOCIATION FOR
INFORMATION SYSTEMS

Table of Contents

2018 Leadership Excellence Award

About the Award	3
Zack Hicks	4
About the LEO Award	5
David Avison	6
Jane Fedorowicz.....	7
About the Fellow Award.....	8
Debbie Compeau.....	10
Dubravka Cecez-Kecmanovic	11
Mark Keil.....	12
John Mooney	13
Sudha Ram.....	14
Jan Recker.....	15
Veda Storey	16
Youngjin Yoo	17
AIS Awards.....	18

About the Leadership Excellence Award

The Association for Information Systems Leadership Excellence Award is presented annually to an individual who has demonstrated exemplary leadership and innovation in the use and development of information systems. It is conferred at the International Conference on Information Systems (ICIS), which takes place annually in different regions around the world. In addition to receiving the award, the winner delivers the keynote address at the conference each year.

The recipient is selected by the Association for Information Systems Leadership Excellence Award Committee, consisting of a chairperson, the current, immediate past, and elected presidents of AIS, the AIS executive director, and the ICIS conference chair.

Past Leadership Excellence Award Recipients

2016

Atish Banerjea
Chief Information Officer
Facebook, Inc.

2017

Ji-Hoon Rim
Chief Executive Officer
Kakao

2018 Leadership Excellence Award Recipient

Zack Hicks



Zack Hicks is executive vice president and chief digital officer at Toyota Motor North America (TMNA). He also is chief executive officer and president of Toyota Connected North America. Additionally, he has a global role leading information security management for Toyota Motor Corporation.

As Toyota's first chief digital officer, Hicks leads Toyota's newly created Digital Transformation & Mobility unit, leading shared mobility, connectivity services, over-the-air upgrades and future business opportunities. This new role is designed to define and accelerate Toyota's mobility efforts including vehicle connectivity, electrification and autonomous driving technologies in coordination with other company business divisions.

As founder, CEO and president of Toyota Connected North America, Hicks leads the company's connected car ecosystem and is driving transformational change through cutting edge technology, data and connectivity. This fast-growing startup serves as Toyota's data science hub connecting vehicles, customers and businesses through machine learning and artificial intelligence. Key products include an industry-leading big data platform, mobility services platform and predictive analytics.

In his role as chairman of Toyota Connected Europe, Hicks oversees this new London-based startup, which supports the growing adoption of new mobility businesses in Europe with products and services tailored to the unique needs of the market.

Hicks is a member of Toyota's North American Executive Committee, board member of The Toyota Foundation and Toyota Insurance Management, as well as the Toyota Diversity Board, Toyota PAC Board, and chair of TMNA's Executive Steering Committee.

Since joining Toyota in 1996, Hicks has championed a global telematics ecosystem and facilitated the implementation of cloud-based collaboration tools for Toyota employees, accelerating communication across the company. He also led the development of an award-winning social media analytics platform, enabling Toyota to capture the voice of the customer and intimately connect with them in new ways.

Hicks has held several management positions of increasing responsibility within the company, including telematics, eBusiness, and IT management, where he led the establishment of a demand-management function, development of next-generation dealership technology, and designed a CIO Magazine award-winning information systems strategy framework to align business and IT strategies. He also served as vice president of administrative services.

Hicks was named one of Dallas Business Journal's "Most Admired CEOs of 2018." He also received the "Innovator of Year" award from D-CEO magazine in 2016, and he and TMNA are multiple recipients of the CIO 100 award – which honors organizations, their IT leaders and teams for driving business value and growth through digital innovation. Hicks also was named one of the top 10 Global Breakaway CIO Leaders by Evanta/CIO Leadership Network and a Premier 100 IT Leader by Computerworld.

In October 2018 Hicks was appointed to the board of directors of Signet Jewelers Limited, the world's largest retailer of diamond jewelry. He also is an active member of the CIO Strategy Exchange and the Corporate Executive Board for Chief Information Officers, as well as the board of trustees for Greenhill School (Addison, TX), and is a former board member of The Trevor Project.

Hicks graduated from Pepperdine University with a bachelor's degree in business management and a master's degree in Business Administration in business and technology from the University of California at Irvine. He received Pepperdine's Distinguished Alumnus Award at the Graziadio School of Business and Management.

About the LEO Award

The LEO Award for lifetime exceptional achievement in Information Systems recognizes outstanding academics and practitioners for exceptional contributions to research in and/or the practice of information systems.

This award was established in 1999 by the AIS Council and the ICIS Executive Committee. It is named after one of the world's first commercial applications of computing (The Lyons Electronic Office).

The LEO Award is a singular honor to recognize seminal work by the award recipient.

More information about the LEO award is available at www.aisnet.org.

Past LEO Award Recipients

1999

C. West Churchman
J. Daniel Cougar
Börje Langefors
Enid Mumford

2000

Gordon B. Davis

2001

Richard O. Mason

2002

Paul Gray
Jay F. Nunamaker

2003

John F. Rockart
Frank Land

2004

William R. King
Rob Kling

2005

Andrew B. Whinston

2006

Niels Bjørn-Andersen
Phillip Ein-Dor

2007

Izak Benbasat
Ephraim McLean

2008

Dewald Roode
M. Lynne Markus
Robert W. Zmud
Kenneth L. Kraemer

2009

Daniel Robey
E. Burton Swanson

2010

Blake Ives
Carol Saunders

2011

Richard (Rick) Thomas
Watson
Ron Weber

2012

Bob Galliers
Detmar Straub

2013

Rudy Hirschheim
Kalle Lyytinen

2014

Gary Dickson
Joey George
Tin-Peng Liang

2015

Allen Lee
Kwok Kee Wei
Dov Te'eni
Dennis Galletta

2016

Richard Baskerville
James Marsden

2017

Vallabh Sambamurthy
Sirkka Jarvenpaa

2018 LEO Award Recipient

David Avison



David Avison is Distinguished Emeritus Professor of IS at ESSEC Business School, near Paris, having retired in September 2018. He was previously Professor of IS at Southampton University and visiting professor at Brunel University, London. He is Past-President of the AIS (2008-9), Past-President of the UKAIS, and was Co-Program Chair (Dennis Galletta) of ICIS 2005, Las Vegas.

With Guy Fitzgerald he was founding editor of the *Information Systems Journal* (1990) and they remained Editors-in-Chief until 2012. They also authored the well-adopted text on IS Development, now in its 4th edition.

Avison's text on IS project management (with Reza Torkzadeh) emphasizes the 'people side' of the process. He is noted for his use of qualitative research, in particular action research, and with Trevor Wood-Harper defined the Multiview framework for IS development (the subject of his PhD) using the knowledge gained from many action research projects from the early 1980s onwards. Multiview was a forerunner to agile systems development.

More recently (Fall 2017) he edited a special issue of the *Journal of MIS* on action research (Ned Kock, Julien Malaurent). For three years he was Chair of IFIP Working Group 8.2 (focusing on the impact of IS on organizations and society). This group has made a great contribution to IS in legitimizing qualitative research. These contributions led to jointly edited books on qualitative research (Michael Myers) and supervising research (Jan Pries-Heje).

He has particularly enjoyed his work supervising doctoral students and mentoring junior faculty, and he has also participated in several doctoral and junior faculty consortia. Kindly supervised by Frantz Rowe, Avison gained his "Habilitation à Diriger des Recherches", a qualification for 'supervising' research (a PhD is about 'doing' research).

He has never been afraid of challenging conventional wisdom, evidenced most recently by the controversy regarding his papers with Julien Malaurent on the 'fetish' of theory in IS and that advocating reflexivity as an essential third "R" (along with rigor and relevance) for interpretive research papers.

Avison was previously awarded the IFIP Silver Core and is an AIS Fellow.

2018 LEO Award Recipient

Jane Fedorowicz



Jane Fedorowicz, the Chester B. Slade Professor of Accounting and Information Systems, holds a joint appointment in the Accountancy and the Information and Process Management Departments at Bentley University, Waltham, Massachusetts, USA. During her nearly forty years as an academic, she has been active in research, teaching and service to her universities and the IS profession.

Fedorowicz's contributions to AIS set records in many respects. She was the second woman to be elected as President, and served more terms (five) on Council than anyone else to date. She was past President and founding member of SIGASYS, a founding officer of the New England Chapter and an advisory board member of AIS' Women's Network. She was also Coordinator for the College of Senior Scholars and General Co-Chair of both AMCIS 2001 (Boston) and ICIS 2019 (Munich). She has chaired or served on innumerable AIS committees, conference committees, editorial boards and task forces. She is proud to hold the record for most years of attendance at AMCIS over its history.

In addition to AIS, Fedorowicz supports efforts to increase the number and visibility of women and minorities in the field, and was honored to represent AIS on the Leadership Team of the National Center for Women in Information Technology. She has also held high-level offices in two other disciplinary fields' professional societies, INFORMS (as a TIMS Board member before it merged with ORSA) and the American Accounting Association (including both of their IS-related SIGs). She was also Chair of the TIMS College on IS, leading their process to found Information Systems Research.

An interdisciplinary researcher, she has published extensively in IS and related disciplines. Her current research focuses on topics in the area of e-government, including public safety networks and police use of social media.

Fedorowicz's research and service contributions have resulted in several awards and recognitions. She is an AIS Fellow, Senior Scholar and recipient of the Sandra Slaughter Service Award. Bentley University designated her as Scholar of the Year and a Mee Family Prize winner, the University's highest award recognizing a lifetime of scholarly achievement.

About the AIS Fellow Award

The AIS Fellow Award recognizes individuals who have made outstanding contributions to the information systems discipline in terms of research, teaching and service. A Fellow need not have excelled in all three categories. Nonetheless, she or he is expected to have made exceptional contributions in at least one of these categories and to have made significant contributions in the other two categories. A Fellow is also expected to have made significant global contributions to the information systems discipline as well as outstanding local contributions in the context of their country and region.

The AIS Fellow Award was established in 1999 by the AIS Council and the ICIS Executive Committee.

AIS Fellows are expected to act as a role model and an inspiration to colleagues and students within the information systems discipline. In addition, they should be capable of garnering the respect of individuals from outside the discipline who from time to time have an interest in the discipline. AIS Fellows should be esteemed for their high levels of professional and personal integrity.

More information about the AIS Fellow Award is available at www.aisnet.org.

Past Fellow Award Recipients

1999

Chrisanthi Avgerou
Niels Bjørn-
Andersen
Paul Gray
Blake Ives
William R. King
Ephraim R.
McLean
Iris Vessey

2000

Maryam Alavi
Gordon B. Davis
Phillip Ein-Dor
Frank Land
Henry C. Lucas, Jr.
Jay F. Nunamaker,
Jr.
Ronald Arthur
Gerard Weber

2001

Sirkka Jarvenpaa
Jim McKenney

2002

Izak Benbasat
Dennis F. Galletta
Seev Neumann
Michael Vitale

2003

Robert Galliers
Rob Kling
Ken Kraemer
T. P. Liang
Carol Saunders
Robert Zmud

2004

Kalle Lyytinen
M. Lynne Markus
Dan Robey
Doug Vogel
Hugh Watson

2005

Michael J.
Ginzberg
John Leslie King
Allen S. Lee
Detmar Straub
Kwok Kee Wei

2006

Cynthia Beath
Jane Federowicz
Ralph H. Sprague
Richard Thomas
Watson

2007

Ilze Zigurs
Malcolm Carlyle
Munro
Rudy Hirschheim
E. Burton Swanson

2008

Dov Te'eni
Omar A. El Sawy
Rajiv Sabherwal
Joey F. George

2009

Michael D. Myers
Joseph Valacich
Vallabh
Sambamurthy
Sid Huff

2010

David Avison
Shirley Gregor
Arun Rai
Marco De Marco
Varun Grover

2011

Ritu Agarwal
Juhani Iivari
Jae Kyu Lee
Dorothy Leidner
Bernard Tan

2012

Soon Ang
Roger Clarke
Alan Dennis
Elena Karahanna
Claudia Loebbecke
Ann Majchrzak

2013

Richard Boland
Wynne Chin
Guy Fitzgerald
Patrick Chau
Christina Soh

2014

Yolande Chan
Prabuddha De
Alain Pinsonneault
Henk Sol
Hock-Hai Teo
Leslie Willcocks

2015

Ho Geun Lee
Alan Hevner
Choon Ling Sia
Suzanne Rivard
Frantz Rowe

2016

Guy Gable
Paulo Goes
Alok Gupta
Wolfgang Koenig
Helmut Krcmar
James Thong
Virpi Tuunainen
Viswanath
Venkatesh

2017

Susan Brown
Brian Fitzgerald
Kai Lim
Sue Newell
Jeanne Ross
Suprateek Sarker
Diane Strong
Eric Wang

2018 Fellow Award Recipient

Debbie Compeau



Deborah (Debbie) Compeau is the Senior Associate Dean for Faculty Affairs and Research and the Hubman Distinguished Professor of Information Systems at Washington State University. Prior to joining WSU, she held faculty positions at The University of Western Ontario (2000-2015), University of Calgary (1998-2000) and Carleton University (1991-1998). She has also held visiting positions at Queen's University (Kingston, ON) and ESSEC Business School. Her research focuses on the interaction between

people and information technologies (IT) in organizations. Her specific interests include information technology-related self-efficacy, user training and learning and the adoption and implementation of IT. Recent projects have focused on adoption of IT in healthcare settings. She has taught information systems at the undergraduate, masters, and doctoral levels. She is an author of more than 30 teaching cases and has conducted workshops on teaching with cases in the U.S., Canada, France, and Germany.

She has served in an editorial capacity at several IS journals including Information Systems Research (AE: 2000-2002), MIS Quarterly (AE/SE: 1998-2005), The Database for Advances in Information Systems (Pre-eminent Editorial Board 2014-present) and AIS Transactions on Replication Research (SE: 2017-present). Her contributions to advancing the AIS mission also include active participation in the ICIS and AMCIS conferences as a program committee member (ICIS: 1994, 2000), track chair (ICIS: 2008, 2015), doctoral consortium mentor (ICIS 2010) and co-chair (AMCIS 2008), and junior faculty mentor (ICIS 2006, 2017) and co-chair (ICIS 2007; AMCIS 2019).

2018 Fellow Award Recipient

Dubravka Cecez-Kecmanovic



Dubravka Cecez-Kecmanovic is a Professor of Information Systems at the UNSW Business School, Sydney, Australia. She has served as a Presiding member of the UNSW Business School and as Head of School of Information Systems and Technology Management. Previously she was Pro-Vice Chancellor Research at UWS Hawkesbury, Sydney; Deputy Dean and Head of School of Information Systems and Management Science, Faculty of Commerce and Administration, Griffith University, Brisbane; and Head

of Informatics Department and Deputy Dean Research at the Faculty of Electrical Engineering, University of Sarajevo.

She has published over 165 peer-reviewed articles in the leading international journals, edited volumes and conferences in Information Systems (IS), including MIS Quarterly; Information Systems Journal; Journal of Information Technology; European Journal of Information Systems; Journal of Strategic Information Systems; IT & People; Communications of AIS; Decision Support Systems and Information and Management. Her work focused on qualitative interpretivist IS research, based on ethnographic and field studies of IS development, use and implications; she has also engaged with the critical theoretic perspective to study negative social consequences of IS phenomena and ethical implications of digitization and datafication. More recently she has been exploring sociomaterial and process approaches seeking to overcoming the limits of traditional research paradigms. Her research has been funded by the Australian Research Council.

Dubravka has served on the editorial boards of a number of journals and is currently serving as a Senior Editor of Journal of the AIS (JAIS) and Information Systems Journal (ISJ). She has held leading roles in major IS conferences, including ACIS 2001 Program Co-Chair, ECIS 2018 Research Paper Co-chair, ICIS 2018 DC Mentor, and ICIS 2019 Doctoral Consortium Co-chair.

Dubravka has developed and taught across a range of UG and PG programs. She initiated and led the development of the shared PhD research methods courses in the UNSW Business School, including Qualitative research methods course that she has co-taught for the last decade. She has supervised to completion 32 PhD students in total (16 PhD students since joining UNSW Business School in 2002). She was the recipient of the Business School "Outstanding Research Supervision Award for 2010".

2018 Fellow Award Recipient

Mark Keil



Mark Keil is a Distinguished University Professor at Georgia State University where he is the John B. Zellars Professor of Computer Information Systems in the J. Mack Robinson College of Business. He holds B.S.E., S.M., and D.B.A. degrees from Princeton University, M.I.T. Sloan School, and Harvard Business School respectively. His research focuses on IT project management and includes work on preventing IT project escalation, improving IT project status reporting, identifying and managing IT project risks, improving project control, managing IT implementation projects, and overcoming barriers to system use. He has published over 100 refereed journal articles in outlets such as: MIS Quarterly, Information Systems Research, Strategic Management Journal, Journal of Management Information Systems, Decision Sciences, IEEE Transactions on Engineering Management, Sloan Management Review, and California Management Review.

Keil currently serves as a Senior Editor for MIS Quarterly and is on the editorial board of the Journal of Management Information Systems. He has previously served as a Senior Editor for Information Systems Research and the Information Systems Journal, an Associate Editor for MIS Quarterly and Decision Sciences, Co-Editor of The DATA BASE for Advances in Information Systems, and as an editorial board member for IEEE Transactions on Engineering Management. He has been active in the Association for Information Systems, having served as a Track Chair, Associate Editor, and Program Committee Member for ICIS, a faculty mentor for the ICIS and PACIS Doctoral Consortiums, and the AIS Journals Joint Author Workshop at ECIS. He has also served on the AMCIS Best Paper Award Committee and is a charter member of the AIS Special Interest Group for Information Technology Project Management. In addition, Keil has been quite active in the Academy of Management where he served as a Division Chair for the Organizational Communication and Information Systems Division.

2018 Fellow Award Recipient
John Mooney

2018 Fellow Award Recipient

Sudha Ram



Sudha Ram is Anheuser-Busch Endowed Professor of MIS, Entrepreneurship & Innovation in the Eller College of Management at the University of Arizona. She has joint faculty appointments as Professor of Computer Science, member of BIO5 Institute, and Institute for Environment. She is the director of the INSITE: Center for Business Intelligence and Analytics at the University of Arizona. Dr. Ram received a Ph.D. from the University of Illinois at Urbana-Champaign in 1985. Her research is in the areas

of Enterprise Data Management, Business Intelligence, Large Scale Networks and Big Data Analytics. Her work uses different methods such as machine learning, statistical approaches, ontologies and conceptual modeling. Dr. Ram has published more than 200 research articles in refereed journals, conferences and book chapters.

She has received more than \$60 million in research funding from organizations such as, IBM, Intel Corporation, SAP, Ford, Raytheon Missile Systems, US ARMY, NIST, NSF, NASA, and Office of Research and Development of the CIA. Dr. Ram served as the senior editor for Information Systems Research, and is currently a senior editor of Journal of AIS and on the editorial board for many leading Information Systems journals. She is also a co-editor in chief of the Journal on Data Semantics and a founding editor for Journal of Business Analytics. She is a cofounder of the Workshop on Information Technology and Systems (WITS) and serves on the steering committee of many workshops and conferences including the Entity Relationship Conference (ER). Dr. Ram has published articles in such journals as Communications of the ACM, IEEE Expert, IEEE Transactions on Knowledge and Data Engineering, Information Systems, Information Systems Research, Management Science, and MIS Quarterly.

She received the IBM faculty Development Award and UA Leading Edge Innovator in Research Award in 2007 and 2012. Her research has been highlighted in several media outlets including UANEWS, Arizona Alumni Magazine, International Journalism Festival, NPR news, and New York Times. She was a speaker for a TEDx talk in December 2013 on “Creating a Smarter World with Big Data”.

2018 Fellow Award Recipient

Jan Recker



Jan Recker is Alexander-von-Humboldt Fellow, Chaired Professor for IS and Systems Development at the University of Cologne, and Adjunct Professor at the QUT Business School. He previously held positions such as inaugural Woolworths Chair of Retail Innovation and Leader, Digital Innovation Research Group, at Queensland University of Technology and Visiting Professor, Wuhan School of Software.

His research focuses on Digital Innovation, Systems Analysis & Design and the role of IT for Environmental Sustainability. Being a field researcher, he has worked with a large number of organizations in a variety of sectors, including Woolworths, SAP, Hilti, Commonwealth Bank, Federal Police, federal and state governments, technology startups and others. Jan has written over 200 journal articles, conference papers and books. His research has appeared in leading information systems, management, software engineering, project management, computer science, and sociology journals. He has also written popular textbooks on scientific research and data analysis in information systems, which are used by over 500 institutions across 60 countries for research training. He has held visiting scholar positions at the University of British Columbia, Humboldt University Berlin, University of Mannheim, The University of Liechtenstein, Stevens Institute of Technology, University of Oulu, University of Hamburg, Vlerick Business School, Vienna University of Business and Economics, Nanjing Institute of Technology, and others.

Recker has held various service roles. He is Editor-in-Chief of the Communications of the Association for Information Systems, one of two flagship journals of the AIS, and has served in that position since 2015. He is also currently Associate Editor for the MIS Quarterly and has also served in associate and/or senior editor roles for journals such as the Information Systems Journal, the European Journal of Information Systems, and the Journal of IT Theory and Application. He has also served as Faculty Mentor for Doctoral Consortia, Faculty Mentor for Junior and Mid-Career Faculty Camps, Program Committee Member or Track Co-Chair, and has been invited as keynote speaker by multiple doctoral and post-doctoral community events.

2018 Fellow Award Recipient

Veda Storey



Veda C. Storey is the Tull Professor of Computer Information Systems and Professor of Computer Science at the J. Mack Robinson College of Business, Georgia State University. Her research interests are in intelligent information systems, data management, conceptual modeling, and design science research. Dr. Storey is a member of the AIS College of Senior Scholars and an advisor to the Workshop on Information Technologies and Systems. She has served as a program co-chair for the International

Conference on Information Systems, a member of the executive committee, a member of the Senior Scholars Best Paper Awards committee, and a member of the Sandra Slaughter Award committee.

Storey is also a member of the Steering Committee of the International Conference of Conceptual Modeling, where she has the honor of being an ER Fellow and a recipient of the Peter P. Chen Award. She received the Georgia State University 2018 Teaching Innovation Award for her work on experiential and interdisciplinary teaching. Dr. Storey was granted her Ph.D. from the University of British Columbia and holds a degree in Flute Performance from the Royal Conservatory of Music, University of Toronto. She wishes to thank her kind colleagues who nominated her for this award and the members of the selection committee who bestowed this honor.

2018 Fellow Award Recipient

Youngjin Yoo



Youngjin Yoo is the Elizabeth M. and William C. Treuhaft Professor in Entrepreneurship and Professor of Information Systems at the Department of Design & Innovation at the Weatherhead School of Management, Case Western Reserve University. He is the faculty director of xLab at Case Western Reserve University, a multi-disciplinary public-private partnership for digital transformation. He is also WBS Distinguished Research Environment Professor at Warwick Business School, UK. and a Visiting Professor at the London School of Economics, UK. He has worked as Innovation Architect at the University Hospitals in Cleveland, overseeing the digital transformation efforts at one of the largest teaching hospital systems in the country. He has taught digital innovation strategy at Indian School of Business, Aalto University in Finland, and KAIST in Korea. He was also a research associate at NASA Glenn Research Center.

He has received more than \$4.5 million in research grant from National Science Foundation, NASA, James S. and John L. Knight Foundation, the Department of Commerce, and National Research Foundation of Korea. His work was published at leading journals including *MIS Quarterly*, *Information Systems Research*, *Organization Science*, *the Communications of the ACM*, and *the Academy of Management Journal*. His research work focuses on the unique nature and consequences of digital innovation. He was Senior Editor of *MIS Quarterly*, the *Journal of AIS*, the *Journal Information Technology*, and the *Journal of Strategic Information Systems*. He edited special issues of *Organization Science* and *MIS Quarterly*. He is or was on the editorial board of *Organization Science*, *Information and Organization*, *Information Systems Research*, *Management Science*, and *Scandinavian Journal of Information Systems*. He was program co-chair of AMCIS 2012 in Seattle, and ICIS 2017 in Seoul where he introduced the first Paper-a-thon. He was elected to the executive leadership position for OCIS Division of the Academy of Management from 2012-2016, including the role of division chair. He was also a founding co-president of the Korean Chapter of AIS.

He has worked with leading companies including Samsung Electronics, Good-year Tire, American Greetings, Moen, NASA, Key Bank, Progressive Insurance, Parker Hannifin, Poly One and the Department of Housing and Urban Development

Best Information Systems Publication Awards

MIS Quarterly: Platform Ecosystems: How Developers Invert the Firm, Authors Geoffrey Parker, Marshall Van Alstyne, and Xiaoyue Jiang

European Journal of Information Systems: Service robots in hospitals: new perspectives on niche evolution and technology affordances, Authors Tobias Mettler, Michaela Sprenger, and Robert Winter

Journal of the Association for Information Systems: A Paradox of Progressive Saturation: The Changing Nature of Improvisation over Time in a Systems Development Project, Authors Wolfgang Alfred Molnar, Joe Nandhakumar, and Patrick Stacey

Information and Organization: Governing open source software through coordination processes, Authors Maha Shaikh, and Ola Henfridsson

Information Systems Research: Politics and Information Technology Investments in the U.S. Federal Government in 2003–2016, Author Min-Seok Pan

Sandra Slaughter Service Awards

Wei (Wayne) Huang, Xi'an Jiaotong University

Julie Kendall, Rutgers University

Rob Nickerson, San Francisco State University

Xiao Xiao, Copenhagen Business School

AIS Awards for Education

Outstanding Contribution to IS Education - James Gaskin, Brigham Young University

Award for Innovation in Teaching - Riana Steyn, University of Pretoria

Best Conference Paper in IS Education - *Assess and Promote Students' Group Cohesion in Larger Sized Classrooms*, Michael Kallookaran and Susanne Robra-Bissantz, Technische Universitaet Braunschweig

Early Career Awards

Brad Greenwood, University of Minnesota

Kevin Hong, Arizona State University

Thomas Kude, ESSEC Business School

Mari-Klara Stein, Copenhagen Business School

Lynn Wu, University of Pennsylvania

David (Jingjun) Xu, City University of Hong Kong

Doctoral Student Service Award

Mohammad Jabbari Sabegh, Queensland University of Technology

Victor Barros, University of Minho

Zhitao Yin, Georgia State University

Malgorzata Kolotylo, Florida International University

ICIS 2018 Nominees

Capabilities and Impediments to Leverage Customer Value from Data – A Case Study from the Automotive Industry

Katja Tiefenbacher, University of Duisburg-Essen
Sebastian Olbrich, European Business School (EBS)

Mobilizing Healthcare across Geography through Telemedicine Consultations

Elna Hwang, University of Washington
Xitong Guo, Harbin Institute of Technology
Yong Tan, University of Washington
Yuanyuan Dang, Harbin Institute of Technology

User Interaction with AI-enabled Systems: A Systematic Review of IS Research

Christine Rzepka, Institute for Information Systems and New Media, Ludwig-Maximilians-Universität München
Benedikt Berger, Institute for Information Systems and New Media, Ludwig-Maximilians-Universität München

What Drives the Adoption of Autonomous Cars? Daniel Hein, University of Bamberg

Philipp Rauschnabel, Universität der Bundeswehr Munich
Jun He, University of Michigan Dearborn
Lars Richter, University of Bamberg
Bjorn Ivens, University of Bamberg

Identifying the Skills Expected of IS Graduates by Industry: A Text Mining Approach

Patrick Föll, University of Würzburg
Matthias Hauser, University of Würzburg
Frédéric Thiesse, University of Würzburg

Design and Evaluation of an IT-based Formative Feedback Tool to Foster Student Performance

Roman Rietsche, University of St. Gallen
Kevin Duss, University of St. Gallen
Jan Martin Persch, University of Kassel
Matthias Söllner, University of St. Gallen, University of Kassel

Crafting Workspaces by Entangling Physical and Digital Environments

Kamaram Sheikh, Warwick Business School
Joao Baptista, Warwick Business School
Joao Porto de Albuquerque, University of Warwick

Local Economic Conditions and Worker Participation in the Online Gig Economy

Ni Huang, Arizona State University
Gordon Burch, University of Minnesota
Paul Pavlou, Temple University

Decent Digital Work: Technology Affordances and Constraints

Nicola Ens, Copenhagen Business School
Mari-Klara Stein, Copenhagen Business School
Tina Blegind Jensen, Copenhagen Business School

To Token or not to Token: Tools for Understanding Blockchain Tokens

Luis Oliveira, University of Zurich
Liudmila Zavolokina, University of Zurich
Ingrid Bauer, University of Zurich
Gerhard Schwabe, University of Zurich

Hierarchical Accounting Variables Forecasting by Deep Learning Methods

Mengke Qiao, National University of Singapore
Kewei Huang, National University of Singapore

The Role of Cultural Differences when Using Different Classifications: An Experiment Design for Design Technique Selection

Xuanhui Liu, Karlsruhe Institute of Technology
Karl Werder, University of Cologne
Qian Zhao, Karlsruhe Institute of Technology

Information Systems Design Science Research and Cumulative Knowledge Development: An Exploratory Study

Richard Schuster, University of Regensburg
Gerit Wagner, University of Regensburg
Guido Schryen, Universität Paderborn

Supply Chain Collaboration, Agility and Performance:

The Moderating Effect of Environmental Uncertainty
Yuchi Chiao, City University of Hong Kong and Fudan University

Ting Xu, City University of Hong Kong and Xi'an Jiaotong University

Jingmei Zhou, City University of Hong Kong and University of Science and Technology of China
Yulin Fang, City University of Hong Kong

Journey Towards Agility: Three Decades of Research on Agile Information Systems Development

Phil Diegmann, University of Cologne
Tim Dreesen, University of Cologne
Björn Binzer, University of Cologne
Christoph Rosenkranz, University of Cologne

Company Soldiers and Gone-Natives: Role Conflict and Career Ambition Among Firm-Employed Open Source Developers

Mario Schaarschmidt, University of Koblenz-Landau
Klaas-Jan Stol, University College Cork

Update Assimilation in App Markets: Is There Such a Thing as Too Many Updates?

Kambiz Saffarizadeh, Georgia State University
Wael Jabr, Georgia State University
Mark Keil, Georgia State University

Open to Everyone? The Long Tail of the Peer Economy: Evidence from Kickstarter

Ohad Barzilay, Tel Aviv University
Hilah Geva, Tel Aviv University
Anat Goldstein, Tel Aviv University
Gal Oestreicher-Singer, Tel Aviv University

Beauty Premium versus Beauty Discount on Crowd-funding Platforms

Jooyoung Park, Peking University HSBC Business School
Keongtae Kim, Chinese University of Hong Kong

Participation Behavior and Performance in Open Innovation

Jiahui Mo, Nanyang Technological University
Sumit Sarkar, University of Texas at Dallas
Syam Menon, University of Texas at Dallas

Why Increased Use of IT can be Beneficial or Damaging? Insights from the Puzzle of IT Use and Managerial Expertise for Internal Controls

Chaitanya Sambhara, Miami University
Arun Rai, Georgia State University
Sean Xin Xu, Tsinghua University

Beyond Effective Use: A Journey to Understand Inconsistencies in Use

Rebekah Eden, Queensland University of Technology
Andrew Burton-Jones, UQ Business School, The University of Queensland

Soft but Strong: Software-Based Innovation, Product Market Competition, and Value Creation in the IT Hardware Industry

Keongtae Kim, Chinese University of Hong Kong
Jeongsik Lee, Drexel University

Racial Bias in Social Media Customer Service: Evidence from Twitter

Priyanga Gunaratne, University of Pittsburgh
Huaxia Rui, University of Rochester
Abraham Seidmann, University of Rochester

Hidden footage in online communities: The assimilation processes of newcomers under the fluidity

Changwoo Suh, Brunel University London
Habin Lee, Brunel University London

"There's No Place Like Home": Online Community Displacement and Migration

Stan Karanasios, RMIT University
Alamehaya Molla, RMIT University
Miji Choi, RMIT University

Social Hiring: The Right LinkedIn Connection that Helps You Land a Job

Kyungsun (Melissa) Rhee, University of Washington

Elna Hwang, University of Washington
Yong Tan, University of Washington

To Disguise or To Disclose? Effect of Mimicking News Articles on Sponsored Content Engagement

Quan Wang, LinkedIn
Bebel Li, Carnegie Mellon University

Digitization of Land Records: From Paper to Blockchain

Raquel Benbunan-Fich, Baruch College (CUNY)
Arturo Castellanos, Baruch College (CUNY)

Membership-Based Free Shipping Programs: A New Vehicle to Gain Competitive Advantage for Online Retailers?

Geng Sun, University of Texas at Dallas
Huseyin Cavusoglu, University of Texas at Dallas
Srinivasan Raghunathan, University of Texas at Dallas

Does One Size Fit All? Theorizing Governance Configurations for Digital Innovation

Daniel Leonhardt, University of Goettingen
Andre Hanelt, University of Goettingen
Peng Huang, University of Maryland
Sunil Mithas, University of South Florida

Cybersecurity Risk Management Using Analytics: A Dynamic Capabilities Approach

Hurmeza Naseer, University of Melbourne
Atif Ahmad, University of Melbourne
Sean Maynard, University of Melbourne
Shanks, University of Melbourne

Can Service Robots Hamper Customer Anger and Aggression After a Service Failure?

Ruth Maria Stock, Technische Universität Darmstadt

Using Microfoundations of Value Co-Creation to Guide Service Systems Design – A Multilevel Design Framework

Christian Grotherr, University of Hamburg
Martin Semmann, University of Hamburg
Tilo Böhmann, University of Hamburg

Innovative Technologies in Branded-Service Encounters: How Robot Characteristics Affect Brand Trust and Experience

Markus Blüt, Aston University
Nancy Wunderlich, Paderborn University
Christian Brock, University of Rostock

Nonownership Business Models in the Manufacturing Industry: The Role of Uncertainty and the Industrial Internet of Things

Maximilian Bock, Friedrich-Alexander-Universität Erlangen-Nürnberg
Martin Wiener, Bentley University

Don't Worship the Stars: Ratings Inflation in Online Labor Markets

Hatim Rahman, Stanford University

Theorising Antecedents of Cohesion and Conflict in Distributed ISD Project Teams

Stephen McCarthy, University College Cork
Paidi O'Raghallaigh, University College Cork
Ciara Fitzgerald, University College Cork
Frédéric Adam, University College Cork

For Myself or Others? How App Service Design Affects Physical Retail Experience

Ines Beeck, University of Goettingen
Steffen Jahn, University of Goettingen
Waldemar Toporowski, University of Goettingen

Information Inconsistencies in Multi-Dimensional Rating Systems

Xin Zheng, Tongji University
Xingyao Ren, Nankai University
Yili (Kevin) Hong, Arizona State University
Jisu Cao, University of Southern California
Sha Yang, University of Southern California

Outstanding Communities

2017 Outstanding Chapters

Australasian
 Brazil
 Italy
 Korea
 Liechtenstein
 Malaysia
 Midwest USA
 Poland
 Qatar
 Scandinavia
 Taiwan
 Turkey

2017 Outstanding Chapters

AIS College of Senior Scholars
 AIS Women's Network

2017 Outstanding SIGs

Accounting Information Systems
 Adoption and Diffusion of Information
 Technology
 Decision Support and Analytics
 Education
 Geographic Information Systems
 Grounded Theory Methodology
 Human-Computer Interaction
 ICT and Global Development
 IS/IT Issues in Asia Pacific
 IT in Healthcare
 IT in Project Management
 Ontology Driven Information Systems
 Security
 SIG Services
 Social Inclusion
 Systems Analysis and Design

Outstanding Student Chapters

Student Chapter of the Year University of Alabama
 Best New Student Chapter of the Year Erasmus University,
 Rotterdam School of Management
 Distinguished Student Chapter Brigham Young University
 Distinguished Student Chapter University of Georgia
 Outstanding Student Chapter Arizona State University
 Outstanding "Careers In IS" University of Arkansas
 Outstanding "Careers In IS" University of Colorado - Denver
 Outstanding Fundraising Michigan State University
 Outstanding Fundraising University of Gdansk
 Outstanding Fundraising University of Illinois at Urbana-Champaign
 Outstanding Professional Development Indiana University of Pennsylvania
 Outstanding Professional Development Northern Arizona University
 Outstanding Professional Development &
 Outstanding Fundraising University of Southern Indiana
 Outstanding Professional Development &
 Outstanding Membership Activities University of Montana
 Outstanding Professional Development,
 Outstanding "Careers In IS" &
 Outstanding Community Service Prince Sultan University